

Community Service Block Grant 2021 Community Action Plan Summary

Eligible entities, who receive Community Services Block Grant (CSBG) funds, are statutorily required to submit a Community Action Plan (CAP) every three years. Douglas County staff has worked with low-income members of the community and key stakeholders to develop an interim Community Needs Assessment (CNA). Due to the COVID pandemic, Douglas County has chosen to generate an interim Community Action Plan. This will allow local leadership and stakeholders to continue to meet the emerging needs of low-income residents impacted by COVID and allow for planning in the coming year to address the long-term recovery needs of the community. The needs Identified in the CNA have been entered in the 2021 CSBG Community Action Plan ROMA Logic Model attached.

This document provides an overview of each of the programs and services that will be implemented in the coming year to meet these needs.

Douglas County Cares

Douglas County Cares is a thirteen-agency collaborative that provides opportunities for low-income residents of Douglas County to achieve self-sufficiency. Primary outcomes will be tracked utilizing the local Self-Sufficiency Matrix and data gathered by program partners. Outcomes identified by this program include the following:

- Achievement of self-sufficiency
- Maintaining housing
- Obtaining shelter

Services provided to achieve these outcomes will include:

- Case management
- Referrals
- Transportation services
- Rent payment
- Utility payments
- Transitional housing placements
- Permanent housing placements
- Temporary shelter placement
- Hotel voucher

Community of Care Network

The Community of Care Network is an ad hoc collaborative of over 50 agencies that serve low-income residents in Douglas County. The primary function of this network is to provide linkages and coordination of services between agencies that serve a similar population, or that work to achieve community level outcomes. In the previous Community Action Plan the Winter Weather Care and hotel voucher system was identified as a community level initiative and will be tracked

using the Community Initiative Status Form. This project will be temporarily placed on hold as COVID 19 has impacted the ability to offer or develop congregate shelters. During the winter of 2021 it is expected that only non-congregate shelter through hotel vouchers will be available. Instead the focus of this Network will be to strengthen the system of care by creating a Resource Hub to connect vulnerable residents to needed services. This Hub will be accessible to residents and human service providers to help improve access to support and care.

Community Data Project

The Community Data Project began in the fall of 2016 and is a community initiative that coordinates services between multiple agencies that leverage resources to serve vulnerable populations. Since the initial utilization of the data system during the 2017 Data Pilot Project the total number of agencies using the system has grown to 19. This project is considered a community infrastructure project which seeks to expand the ability of community-based agencies to provide integrated services through the utilization of the data systems. Outcomes will include the increased numbers of agencies utilizing the system and increased coordination of County transportation and adult programs. The progress of the Community Data Project will be tracked using the Community Initiative Status Form.

Attachments:

2021 COMMUNITY ACTION PLAN ROMA LOGIC MODEL – Douglas County

2018-2022 CSBG STRATEGIC PLAN - Douglas County

Program: Community of Care Network

Program Manager: Rand Clark

Program Year : 2018 - 2022

Vision: Low-income residents are able to become more self-sufficient through efficient, effective and integrated care, delivered through strong partnerships.

Need	Service	Outcome	Outcome Indicator (2018)	NPI	Measurement Tool	Data Source & Collection	Frequency & Reporting
Douglas County (DC) CSBG needs to increase ability to provide integrated services through strong partnerships	Linkages	DC CSBG has increased the number of partnerships				DATA SOURCE	
		Increased participation in Network meetings	10% increase	Module 2, Section B: E, 1-12	Attendance roll	EmpowOR client data system Paper case records as needed MOU	Daily
		Additional strategic partners	15% increase	Module 2, Section B: E, 1-12	MOUs		On instance On instance
DC CSBG needs to increase its ability to provide integrated services through improved collaboration tools	Linkages	DC CSBG has expanded its ability to provide integrated services through collaborative data systems		Module 2, Section A: Linkages: Data Management & Reporting	MOU	DATA COLLECTION	
		Additional agencies utilizing system	20 agencies			Program Coordinator Agency Staff	On instance On instance
	Community wide data system				System contract Data system users Data system records		
	Service coordination and support	Transportation services are coordinated through the utilization of community data system.	100% of County transit services				
	Training and Technical Assistance	Senior services are coordinated through the utilization of the community data system.	100% of County senior services				
DC CSBG needs to increase leveraged funds	Linkages	DC CSBG increases leveraged funding		Module 2, Section C: F,2			
		Leveraged fund ratio	Increase by 15%				
DC CSBG needs to provide high quality of service to residents	Agency capacity building	DC CSBG delivers quality services to residents		Module 2, Section A: C			
		Outcome achievement Training opportunities provided Training opportunities attended	80%-120% of target 10 training opportunities provided 6 training opportunities attended			Training sign in sheets	
DC CSBG needs to create a hub which communicates available resources and services to vulnerable residents	Linkages	DC CSBG has online community information hub	1 unit provided (100%)		URL		

2021 CSBG COMMUNITY ACTION PLAN ROMA LOGIC MODEL - Douglas County
1-Year Plan

Program: **Douglas County**
 Program Manager: **Rand Clark**
 Program Year : **2021**

Mission: Providing opportunities for low-income residents of Douglas County to obtain and maintain self-sufficiency.

Need	Service	Outcome	Outcome Indicator (2021)	NPI	Measurement Tool	Data Source & Collection	Frequency & Reporting
Community needs collaborative tools to facilitate support of services to low-income residents.	Community of Care Network - Resource Hub	Community has an online Resource Hub	1 out of 1 (100%)		Hub URL	EmpowOR client data system Paper case records as needed County accounting records	Daily On instance Quarterly
	Community Data Project - empowOR	Community organizations utilize Community Data System	20 out of 20 (100%)		Contract for system services and MOU		
Low - income resident needs assistance to meet their basic needs.	Douglas County Cares Project - housing services				Lease	DATA COLLECTION Program Coordinator	On instance
	Rent assistance	Low-income residents maintain housing for 30 days	60 out of 60 (100%)		Hotel Payments	Agency Staff	On instance
	Hotel vouchers	Low-income residents obtain safe shelter	15 out of 15 (100%)			Resident Submission	On instance
Low income residents need collaborative services (including resource navigation and case management) to better access resources.	Community of Care Network - Resouce Hub	Low-income residents have access to Community of Care Resouce Hub	20% reduction in number of residents indicating they did not know where to seek help on intake survey.		Intake survey data		
	Douglas County Cares Project - services that support multiple domains	Low-income residents are provided case management and transportation to support acheivement of self-sufficiency	20 out of 30 (66%) of residents who complete the DC Cares program achieve self-sufficiency		SS Assesment		
	Case management				Income Snapshot record		
	Transportation vouchers				Case Notes		

2021-2023 CSBG COMMUNITY ACTION PLAN ROMA LOGIC MODEL - Douglas County

2021 Leveraged Funds Worksheet

PROGRAM ESTIMATES 2021						AMOUNT
By Project						
A. Resources contributed by your organization						
Douglas County Cares						
Direct program support:						
Staff support provided						
			Community of Care Coordinator			\$ 75,000.00
			Community Services Supervisor (25%)			\$ 31,250.00
Data System Project						
			County General Funds			\$ 3,000.00
			Community & Resource Services - Staff Support			\$ 30,000.00
Organizational Contribution						\$ 139,250.00
B. Resources contributed by partner organizations						
Douglas County Cares						
Project support:						
		Family Facilitators	30	each family	\$ 4,000.00	\$ 120,000.00
		Leadership	15 staff	36 hours	\$ 40.00	\$ 21,600.00
		Other earmarked services	5 housing units	12 month	\$ 1,107.50	\$ 66,450.00
		Housing Unit Acquisition	5 housing units			\$ 1,000,000.00
		Other: Basic Needs Services (food bank, utility assistance, clothing, etc.)				\$ 162,000.00
		Other: Domestic Violence Services				\$ 45,000.00
Community Data Project						
		Transportation Grants				\$ 20,000.00
		Adult Services Grants				\$ 10,000.00
Partner Contribution						\$ 1,445,050.00
C. Additional income allocated or anticipated for the project:						
Douglas County Cares						
Grants						
		Community Services Block Grant (including CARES Act)				\$ 220,000.00
Grants						
		Transportation Funds				\$ 491,000.00
		DRCOG Contracted Funds - Adult Services				\$ 462,000.00
Additional Contribution						\$ 1,173,000.00
D. TOTAL PROJECT ESTIMATE						\$ 2,757,300.00