Module 1, Section B

Douglas County

B.5 CSBG Eligible Entity Management Accomplishment

During 2022, county staff invested significant time and resources into the continued development of the case managers from some of our most engaged community partners. CSBG funds were used to train 13 local case managers on how to utilize the Colorado Family Support Assessment (CFSA). The CFSA is a tool that helps case managers identify barriers to self-reliance by measuring need in 14 different domains. The assessment also looks at protective factors around family stability. By implementing this assessment, local case managers are better equipped to identify root causes of poverty and measure progress towards self-reliance. In addition, the CFSA give our community partners a common langue and measurement when collaborating on clients.

Beyond offering the CFSA training, county staff provided two Integral Care trainings. Integral Care trainings are two day seminars that focus on best practices to whole-person centric case management. We had over 32 staff members from local agencies attend these trainings. To support these bi-annual trainings, we implemented monthly case managers support and training meetings to promote continued growth. These monthly meetings provide an opportunity for case managers to ask for input on challenging clients and network local resources. Each month, we take on a topic of interest regarding case management and learn from our combined knowledge and experience.

B.6 CSBG Innovative Solutions Highlight

In 2022, CSBG funds were used in support of the launch of a our Homeless Engagement Assistance Response Team (HEART). The HEART consists of three Navigators to assist law enforcement, respond to community calls regarding homelessness, and provide support to homeless individuals contacted. Navigators work in partnership with local law enforcement and respond to needs as they arise. This team prevents the need for law enforcement to respond to calls where no law nor code violation is occurring and strengthens the system of support for those experiencing homelessness.

Navigators are subject matter experts, often with experience in behavioral and mental health or case management. They interact directly with those experiencing homelessness in a compassionate way. They gather information on needs, assess vulnerability, provide wrap-around case management and make referrals to appropriate community services. This community approach helps ensure people experiencing homelessness do not end up in emergency rooms or jail, but rather are directed to community services. Our goal is that each individual's experience with homelessness becomes rare, brief, and infrequent.

Module 2, Section A

Print date: 6/13/2023

Period: 10/1/2021 to 9/30/2022

A.2. CSBG Expenditures Domains		
	Period Amount	Previous Period Amount
A.2a. Employment	$372.49	
A.2b. Education and Cognitive Development		
A.2c. Income, Infrastructure, and Asset Building		
A.2d. Housing	$52,067.44	$152,429.10
A.2e. Health and Social/Behavioral	$8,437.50	
A.2f. Civic Engagement and Community Involvement		
A.2g. Services Supporting Multiple Domains	$75,280.30	
A.2h. Linkages (e.g. partnerships that support multiple domains)		
A.2i. Agency Capacity Building	$5,554.97	$14,792.00
A.2j. Other		

A.3. Of the Funds Reported in A.2., the Amount Used for Administration		
	Period Amount	Previous Period Amount

A.4. Agency Capacity Building Activities Funded by CSBG	
	Applicable
Community Needs Assessment	No
Strategic Planning	No
Data Management and Reporting	Yes
Training and Technical Assistance	Yes
Other	

Module 2, Sections B2-B4

Print date: 6/13/2023

Period: 10/1/2021 to 9/30/2022

B.2. Hours of Agency Capacity Building (e.g. training, planning, assessment)

	Period Number	Previous Period Number
B.2a. Hours of Board Members in capacity building activities	6	7.50
B.2b. Hours of Agency Staff in capacity building activities	69	59

B.3. Volunteer Hours of Agency Capacity Building (e.g. program support, service delivery, fundraising)

	Period Number	Previous Period Number
B.3a. Total number of volunteer hours donated to the agency	6	7.50
B.3a.1. Of the above, the total number of volunteer hours donated by individuals with low-incomes		1.50

B.4. The number of staff who hold certifications that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following

	Period Number	Previous Period Number
B.4a. Number of Nationally Certified ROMA Trainers	1	1
B.4b. Number of Nationally Certified ROMA Implementers	1	1
B.4c. Number of Certified Community Action Professionals (CCAP)	1	1
B.4d. Number of Staff with a child development certification		
B.4e. Number of Staff with a family development certification	1	1
B.4f. Number of Pathways Reviewers		
B.4g. Number of Staff with Home Energy Professional Certifications		
B.4g.1. Number of Energy Auditors		
B.4g.2. Number of Retrofit Installer Technicians		
B.4g.3. Number of Crew Leaders		
B.4g.4. Number of Quality Control Inspectors (QCI)		
B.4h. Number of LEED Risk Certified assessors		
B.4i. Number of Building Performance Institute (BPI) certified professionals		
B.4j. Number of Classroom Assessment Scoring System (CLASS) certified professionals		
B.4k. Number of Certified Housing Quality Standards (HQS) Inspectors		
B.4l. Number of American Institute of Certified Planners (AICP)	2	2

B.4m. Staff not included in B4

	Period Number	Previous Period Number

B.5. Number of organizations, both public and private, that the CSBG Eligible Entity actively works with to expand resources and opportunities in order to achieve family and community outcomes (click to review comments)

	Period Number	Previous Period Number
B.5a. Non-Profit	27	19
B.5b. Faith Based	15	13
B.5c. Local Government	13	9
B.5d. State Government	2	2
B.5e. Federal Government		
B.5f. For-Profit Business or Corporation	7	8
B.5g. Consortiums/Collaborations	5	5
B.5h. School Districts	1	1
B.5i. Institutions of Post-Secondary Education/Training	2	2
B.5j. Financial/Banking Institutions		
B.5k. Health Service Organizations	4	5
B.5l. Statewide Associations or Collaborations	2	1

Additional Information

We didn't have a low-income representative on the Tripartite Board for 2022 as we had a hard time getting an applicant. The open seat was filled in January, 2023, so we will be in compliance moving forward.

Module 2, Section C

C.2. Amount of FY 20XX CSBG allocated to reporting entity

	Period Amount	Previous Period Amount
	$118,190.00	$117,594.00

C.3a. Weatherization (DOE) (include oil overcharge $$)

	Period Amount	Previous Period Amount

C.3b. Health and Human Services (HHS)

	Period Amount	Previous Period Amount
C.3b.1. LIHEAP - Fuel Assistance (include oil overcharge $$)		
C.3b.2. LIHEAP - Weatherization (include oil overcharge $$)		
C.3b.3. Head Start		
C.3b.4. Early Head Start		
C.3b.5. Older Americans Act		
C.3b.6. Social Services Block Grant (SSBG)		
C.3b.7. Medicare/Medicaid		
C.3b.8. Assets for Independence (AFI)		
C.3b.9. Temporary Assistance for Needy Families (TANF)		
C.3b.10. Child Care Development Block Grant (CCDBG)		
C.3b.11. Community Economic Development (CED)		

C.3c. Department of Agriculture (USDA)

	Period Amount	Previous Period Amount
C.3c.1. Special Supplemental Nutrition for Women, Infants, and Children (WIC)		
C.3c.2. All USDA Non-Food programs (e.g. rural development)		
C.3c.3. All other USDA Food programs		

C.3d. Department of Housing and Urban Development (HUD)

	Period Amount	Previous Period Amount
C.3d.1. Community Development Block Grant (CDBG) - Federal, State, and Local		
C.3d.2. Section 8		
C.3d.3. Section 202		
C.3d.4. Home Tenant-Based Rental Assistance (HOME TBRA)		
C.3d.5. HOPE for Homeowners Program (H4H)		
C.3d.6. Emergency Solutions Grant (ESG)		
C.3d.7. Continuum of Care (CoC)		
C.3d.8. All other HUD programs, including homeless programs		

C.3e. Department of Labor (DOL)

C.3e. Department of Labor (DOL)

	Period Amount	Previous Period Amount
C.3e.1. Workforce Innovation and Opportunity Act (WIOA) *previously WIA		
C.3e.2. Other DOL Employment and Training programs		
C.3e.3. All other DOL programs		

C.3f. Corporation for National and Community Service (CNCS) programs

	Period Amount	Previous Period Amount

C.3g. Federal Emergency Management Agency (FEMA)

	Period Amount	Previous Period Amount

C.3h. Department of Transportation

	Period Amount	Previous Period Amount

C.3i. Department of Education

	Period Amount	Previous Period Amount

C.3j. Department of Justice

	Period Amount	Previous Period Amount

C.3k. Department of Treasury

	Period Amount	Previous Period Amount
	$4,339,322.39	$18,778,586.00

C.4. State Resources Allocated

	Period Amount	Previous Period Amount
C.4a. State appropriated funds used for the same purpose as Federal CSBG funds		
C.4b. State Housing and Homeless programs (include housing tax credits)		
C.4c. State Nutrition programs		
C.4d. State Early Childhood Programs (e.g. Head Start, Day Care)		
C.4e. State Energy programs		
C.4f. State Health programs		
C.4g. State Youth Development programs		
C.4h. State Employment and Training programs		
C.4i. State Senior programs	$399,963.00	$494,866.00
C.4j. State Transportation programs	$701,781.00	$645,198.00
C.4k. State Education programs		
C.4l. State Community, Rural and Economic Development programs		
C.4m. State Family Development programs		

C.5. Local Resources Allocated

	Period Amount	Previous Period Amount
C.5a. Amount of unrestricted funds appropriated by local government	$181,702.95	$57,760.00
C.5b. Amount of restricted funds appropriated by local government		$68,000.00
C.5c. Value of Contract Services		
C.5d. Value of in-kind goods/services received from local government		$242,183.00

C.6. Private Sector Resources Allocated

	Period Amount	Previous Period Amount
C.6a. Funds from foundations, corporations, United Way, other nonprofits	$26,940.00	
C.6b. Other donated funds		
C.6c. Value of other donated items, food, clothing, furniture, etc.		
C.6d. Value of in-kind services received from businesses	$1,612,488.00	$1,506,580.00
C.6e. Payments by clients for services		
C.6f. Payments by private entities for goods or services for low income clients or communities		

Module 3 Initiatives

Print date: 6/13/2023

Period: 10/1/2021 to 9/30/2022

Status

Initiative name:	Homelessness Initiative
Initiative start date:	8/12/2021
Problem:	Douglas County is seeing an increase in the amount of homeless individuals and desires to develop a more robust plan to address this growing issue
Goal:	Decrease the number of individuals experiencing homeless and create services that address the issues of the homeless population.

Domain	Indicator	Start date	Status
A.2d. Housing	1. Percent decrease in the rate of homelessness in the identified community.	01/24/2022	Active

Community:	County
Duration:	Three years

Partners

Partnership type:	CAA is the core organizer of multi-partner initiative

Consortiums/Collaborations: Metro Denver Homeless Initiative

Consortiums/Collaborations: Winter Shelter Network

Faith Based: Crossroads Community Church

Faith Based: Grace Chapel

Faith Based: Southeast Christian Church

Faith Based: The Rock Church

Health Service Organizations: AllHealth

Local Government: AD Works!

Local Government: Castle Rock Police Department

Local Government: City Of Lone Tree

Local Government: Douglas County Libraries

Local Government: Douglas County Sheriff's Office

Local Government: Lone Tree Police Department

Local Government: Parker Police Department

Local Government: Town of Castle Rock

Local Government: Town of Parker

Partners

Non-Profit: Catholic Charities of Central Colorado

Non-Profit: Community Solutions

Non-Profit: Help & Hope Center

Non-Profit: Manna Resource Center

Non-Profit: Shiloh House

School Districts: Douglas County School District

Strategies

Housing: End Chronic Homelessness Campaign

Housing: New Affordable Multi- Unit Housing Creation (Single Resident Occupancy (SRO), temporary housing, transitional housing)

Housing: New Shelters Creation (including day shelters and domestic violence shelters)

Outcomes

Progress: | Interim outcomes to report

Impact of outcomes:

Douglas count has launched the The Homeless Engagement, Assistance & Resource Team (HEART). The HEART consists of three Navigators to assist law enforcement, respond to community calls regarding homelessness, and provide support to homeless individuals contacted. Navigators work in partnership with local law enforcement and respond to needs as they arise. This team prevents the need for law enforcement to respond to calls where no law nor code violation is occurring and strengthens the system of support for those experiencing homelessness.

Navigators are subject matter experts, often with experience in behavioral and mental health or case management. They interact directly with those experiencing homelessness in a compassionate way. They gather information on needs, assess vulnerability, provide wrap-around case management and make referrals to appropriate community services. This community approach helps ensure people experiencing homelessness do not end up in emergency rooms or jail, but rather are directed to community services. Our goal is that each individual's experience with homelessness becomes rare, brief, and infrequent.

Domain	Indicator	Target accuracy	Achieved
A.2d. Housing	1. Percent decrease in the rate of homelessness in the identified community.	262.5%	No

Final status: Initiative active

Lessons learned: We have learned that there is fairly strong local opposition to shelter services being located in Douglas County. This will be a barrier that will need to be overcome as we look to help individuals out of homelessness.

Rates of Change For Housing Indicators

Indicator	Baseline	Target	Expected baseline change	Actual results	Actual baseline change	Targe accura
1. Percent decrease in the rate of homelessness in the identified community.	78	70.00	-10.26%	57.00	-26.92%	262.5%

Module 4, Section A

Print date: 6/13/2023

Period: 10/1/2021 to 9/30/2022

Employment (FNPI 1)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 1a The number of unemployed youth who obtained employment to gain skills or income.					
FNPI 1b The number of unemployed adults who obtained employment (up to a living wage).					
FNPI 1c The number of unemployed adults who obtained and maintained employment for at least 90 days (up tp a living wage).					
FNPI 1d The number of unemployed adults who obtained and maintained employment for at least 180 days					
FNPI 1e The number of unemployed adults who obtained employment (with a living wage or higher).					
FNPI 1f The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher).					
FNPI 1g The number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher).					

Employment (FNPI 1)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 1h The number of employed participants in a career-advancement related program who entered or transitioned into a position that provided increased income and/or benefits.					
FNPI 1h.1 Of the above, the number of employed participants who Increased income from employment through wage or salary amount increase.					
FNPI 1h.2 Of the above, the number of employed participants who increased income from employment through hours worked increase.					
FNPI 1h.3 Of the above, the number of employed participants who increased benefits related to employment.					

Other Employment Outcome Indicator (FNPI 1z)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
Number of households that remain employed for 90 days					
Number of employed workers who increase employment (Part-time to Full-time)					

Education and Cognitive (FNPI 2)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 2a The number of children (0 to 5) who demonstrated improved emergent literacy skills.					

Education and Cognitive (FNPI 2)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 2b The number of children (0 to 5) who demonstrated skills for school readiness.					
FNPI 2c The number of children and youth who demonstrated improved positive approaches toward learning, including improved attention skills. (auto total).					
FNPI 2c.1 Early Childhood Education (ages 0-5)					
FNPI 2c.2 1st grade-8th grade					
FNPI 2c.3 9th grade-12th grade					
FNPI 2d The number of children and youth who are achieving at basic grade level (academic, social, and other school success skills). (auto total)					
FNPI 2d.1 Early Childhood Education (ages 0-5)					
FNPI 2d.2 1st grade-8th grade					
FNPI 2d.3 9th grade-12th grade					
FNPI 2e The number of parents/caregivers who improved their home environments.					
FNPI 2f The number of adults who demonstrated improved basic education.					
FNPI 2g The number of individuals who obtained a high school diploma and/or obtained an equivalency certificate or diploma.					
FNPI 2h The number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.					
FNPI 2i The number of individuals who obtained an Associate's degree.					
FNPI 2j The number of individuals who obtained a Bachelor's degree.					

Income and Asset Building (FNPI 3)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 3a The number of individuals who achieved and maintained capacity to meet basic needs for 90 days.					
FNPI 3b The number of individuals who achieved and maintained capacity to meet basic needs for 180 days.					
FNPI 3c The number of individuals who opened a savings account or IDA.					
FNPI 3d The number of individuals who increased their savings.					
FNPI 3e The number of individuals who used their savings to purchase an asset.					
FNPI 3f Of the above, the number of individuals who purchased a home.					
FNPI 3g The number of individuals who improved their credit scores.					

Income and Asset Building (FNPI 3)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 3h The number of individuals who increased their net worth.					
FNPI 3i The number of individuals engaged with the Community Action Agency who report improved financial well-being.					

Other Income and Asset Building Outcome Indicator (FNPI 3z)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
Number of individuals who receive coordinated services from two or more agencies.					

Housing (FNPI 4)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 4a The number of individuals experiencing homelessness who obtained safe temporary shelter.	97	50	22	22.68%	44%
FNPI 4b The number of individuals who obtained safe and affordable housing.	97	80	27	27.84%	33.75%
FNPI 4c The number of individuals who maintained safe and affordable housing for 90 days.	93	40	20	21.51%	50%
FNPI 4d The number of individuals who maintained safe and affordable housing for 180 days.					
FNPI 4e The number of individuals who avoided eviction.					
FNPI 4f The number of individuals who avoided foreclosure.					
FNPI 4g The number of individuals who experienced improved health and safety due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc).					
FNPI 4h The number of individuals with improved energy efficiency and/or energy burden reduction in their homes.					

Other Housing Outcome Indicator (FNPI 4z)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
Number of households that avoid utility shut off					

Housing Comments

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy

FNPI 4a: We served a significant amount of household with ERA 1 and 2 funds in 2022, leading to a reduced need for emergency shelter as clients retained their housing.

Our Winter Shelter Network saw a great decline in clients as their model changed back from offering hotels to an in church model. The return to the old model also meant that only women and children were eligible, so families with adult males had to find another option.

FNPI 4b: Rental assistance programs utilizing ERA funding continued beyond what we had projected and were able to meet the majority of demand for assistance.

FNPI 4c: Rental assistance programs utilizing ERA funding continued beyond what we had projected and were able to meet the majority of demand for assistance.

Health and Social/Behavioral Development (FNPI 5)

Health and Social/Behavioral Development (FNPI 5)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 5a The number of individuals who demonstrated increased nutrition skills (e.g. cooking, shopping, and growing food).					
FNPI 5b The number of individuals who demonstrated improved physical health and well-being.					
FNPI 5c The number of individuals who demonstrated improved mental and behavioral health and well-being.					
FNPI 5d The number of individuals who improved skills related to the adult role of parents/ caregivers.					
FNPI 5e The number of parents/caregivers who demonstrated increased sensitivity and responsiveness in their interactions with their children.					
FNPI 5f The number of seniors (65+) who maintained an independent living situation.	85		85	100%	
FNPI 5g The number of individuals with disabilities who maintained an independent living situation.					
FNPI 5h The number of individuals with chronic illness who maintained an independent living situation.					
FNPI 5i The number of individuals with no recidivating event for six months.					
FNPI 5i.1 Youth (ages 14-17)					
FNPI 5i.2 Adults (ages 18+)					

Civic Engagement and Community Involvement Indicators (FNPI 6)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 6a The number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community.					
FNPI 6a.1 Of the above, the number of Community Action program participants who improved their leadership skills.					
FNPI 6a.2 Of the above, the number of Community Action program participants who improved their social networks.					
FNPI 6a.3 Of the above, the number of Community Action program participants who gained other skills, knowledge and abilities to enhance their ability to engage.					

Outcomes Across Multiple Domains (FNPI 7)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 7a The number of individuals who achieved one or more outcomes as identified by the National Performance Indicators in various domains.	7,537	98	143	1.9%	145.92%

Multiple Comments

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy

Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy

FNPI 7a: We used some of the remainder of our CARES fund to provide meals through an agency that serves older adults. This was an unexpected use of funds that increase the number of our actual results and helped spend down our CARES budget.

The high number reported as participants served is due to the fact that for consistence purposes we are demographic informational for all individuals served my our community partners who utilize our community data system. All of these individuals did not receive a direct reportable service linked to CSBG funds, but were reported on demographically as they were part of the data project that was part of our Community Action Plan. While as of 2022 CSBG no longer pay for our data project, we wanted to be consistent over our contract period on how we reported participants serve.

Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy

Module 4, Section B

Employment Services

Category	Item	Served
Skills Training and Opportunities for Experience	Vocation Training	
Skills Training and Opportunities for Experience	On-the-Job and other Work Experience	
Skills Training and Opportunities for Experience	Youth Summer Work Placements	
Skills Training and Opportunities for Experience	Apprenticeship/Internship	
Skills Training and Opportunities for Experience	Self-Employment Skills Training	
Skills Training and Opportunities for Experience	Job Readiness Training	
Career Counseling	Workshops	
Career Counseling	Coaching	
Job Search	Coaching	
Job Search	Resume Development	
Job Search	Interview Skills Training	
Job Search	Job Referrals	
Job Search	Job Placements	
Job Search	Pre-employment Physicals, Background Checks, etc.	
Post Employment Supports	Coaching	
Post Employment Supports	Interactions with employers	
Employment Supplies	Employment Supplies	1

Education and Cognitive Development Services

Category	Item	Served
Child/Young Adult Education Programs	Early Head Start	
Child/Young Adult Education Programs	Head Start	
Child/Young Adult Education Programs	Other Early-Childhood (0-5 yr. old) Education	
Child/Young Adult Education Programs	K-12 Education	
Child/Young Adult Education Programs	K-12 Support Services	
Child/Young Adult Education Programs	Financial Literacy Education	
Child/Young Adult Education Programs	Literacy/English Language Education	
Child/Young Adult Education Programs	College-Readiness Preparation/Support	
Child/Young Adult Education Programs	Other Post Secondary Preparation	
Child/Young Adult Education Programs	Other Post Secondary Support	

Education and Cognitive Development Services

Category	Item	Served
School Supplies	School Supplies	
Extra-Curricular Programs	Before and After School Activities	
Extra-Curricular Programs	Summer Youth Recreational Activities	
Extra-Curricular Programs	Summer Education Programs	
Extra-Curricular Programs	Behavior Improvement Programs (attitude, self-esteem, Dress-for-Success, etc.)	
Extra-Curricular Programs	Mentoring	
Extra-Curricular Programs	Leadership Training	
Adult Education Programs	Adult Literacy Classes	
Adult Education Programs	English Language Classes	
Adult Education Programs	Basic Education Classes	
Adult Education Programs	High School Equivalency Classes	
Adult Education Programs	Leadership Training	
Adult Education Programs	Parenting Supports (may be a part of the early childhood programs identified above)	
Adult Education Programs	Applied Technology Classes	
Adult Education Programs	Post-Secondary Education Preparation	
Adult Education Programs	Financial Literacy Education	
Post-Secondary Education Supports	College Applications, Textbooks, Computers, etc.	
Financial Aid Assistance	Scholarships	
Home Visits	Home Visits	

Income and Asset Building Services

Category	Item	Served
Training and Counseling Services	Financial Capability Skills Training	
Training and Counseling Services	Financial Coaching/Counseling	
Training and Counseling Services	Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.)	
Training and Counseling Services	First-Time Homebuyer Counseling	
Training and Counseling Services	Foreclosure Prevention Counseling	
Training and Counseling Services	Small Business Start-UP and Development Counseling Sessions/Classes	
Benefit Coordination and Advocacy	Child Support Payments	
Benefit Coordination and Advocacy	Health Insurance	
Benefit Coordination and Advocacy	Social Security/SSI Payments	
Benefit Coordination and Advocacy	Veterans Benefits	

Income and Asset Building Services

Category	Item	Served
Benefit Coordination and Advocacy	TANF Benefits	
Benefit Coordination and Advocacy	SNAP Benefits	
Asset Building	Savings Accounts/IDAs and Other Asset Building Accounts	
Asset Building	Other financial products (IRA accounts, MyRA, other retirement accounts, etc.)	
Asset Building	VITA, EITC, or Other Tax Preparation Programs	
Loans and Grants	Micro-Loans	
Loans and Grants	Business Incubator/Business Development Loans	
Loans and Grants	Direct Financial Assistance (CARES report only)	
Loans and Grants	Personal Protective Equipment (CARES report only)	
Loans and Grants	COVID Testing (CARES report only)	

Housing Services

Category	Item	Served
Housing Payment Assistance	Financial Capability Skills Training	
Housing Payment Assistance	Financial Coaching/Counseling	
Housing Payment Assistance	Rent Payments (Includes Emergency Rent Payments)	38
Housing Payment Assistance	Deposit Payments	
Housing Payment Assistance	Mortgage Payments (Includes Emergency Mortgage Payments)	
Eviction Prevention Services	Eviction Counseling	
Eviction Prevention Services	Landlord/Tenant Mediations	
Eviction Prevention Services	Landlord/Tenant Rights Education	
Utility Payment Assistance	Utility Payments (LIHEAP-Includes Emergency Utility Payments)	
Utility Payment Assistance	Utility Deposits	
Utility Payment Assistance	Utility Arrears Payments	
Utility Payment Assistance	Level Billing Assistance	
Housing Placement/Rapid Re-Housing	Temporary Housing Placement (includes Emergency Shelters)	30
Housing Placement/Rapid Re-Housing	Transitional Housing Placements	25
Housing Placement/Rapid Re-Housing	Permanent Housing Placements	
Housing Placement/Rapid Re-Housing	Rental Counseling	
Housing Maintenance & Improvements	Home Repairs (e.g. structural, appliance, heating systems, etc.) (Including Emergency Home Repairs)	

Housing Services

Category	Item	Served
Weatherization Services	Independent-Living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.)	
Weatherization Services	Healthy Homes Services (e.g. reduction or elimination of lead, radon, carbon dioxide, and/or fire hazards or electrical issues, etc.)	
Weatherization Services	Energy Efficiency Improvements (e.g. insulation, air sealing, furnace repair, etc.)	

Health and Social/Behavioral Development

Category	Item	Served
Health Services, Screening, and Assessments	Immunizations	
Health Services, Screening, and Assessments	Physicals	
Health Services, Screening, and Assessments	Developmental Delay Screening	
Health Services, Screening, and Assessments	Vision Screening	
Health Services, Screening, and Assessments	Prescription Payments	
Health Services, Screening, and Assessments	Doctor Visit Payments	
Health Services, Screening, and Assessments	Maternal/Child Health	
Health Services, Screening, and Assessments	Nursing Care Sessions	
Health Services, Screening, and Assessments	In-Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores, Personal Care Services)	
Health Services, Screening, and Assessments	Health Insurance Options Counseling	
Reproductive Health Services	Coaching Sessions	
Reproductive Health Services	Family Planning Classes	
Reproductive Health Services	Contraceptives	
Reproductive Health Services	STI/HIV Prevention Counseling Sessions	
Reproductive Health Services	STI/HIV Screenings	
Wellness Education	Wellness Classes (stress reduction, medication management, mindfulness, etc.)	
Wellness Education	Exercise/Fitness	
Mental/Behavioral Health	Detoxification Sessions	
Mental/Behavioral Health	Substance Abuse Screenings	
Mental/Behavioral Health	Substance Abuse Counseling	
Mental/Behavioral Health	Mental Health Assessments	
Mental/Behavioral Health	Mental Health Counseling	
Mental/Behavioral Health	Crisis Response/Call-In Responses	
Mental/Behavioral Health	Domestic Violence Programs	
Support Groups	Substance Abuse Support Group Meetings	

Health and Social/Behavioral Development

Category	Item	Served
Support Groups	Domestic Violence Support Group Meetings	
Support Groups	Mental Health Support Group Meetings	
Dental Services, Screenings, and Exams	Adult Dental Screenings/Exams	
Dental Services, Screenings, and Exams	Adult Dental Services (including Emergency Dental Procedures)	
Dental Services, Screenings, and Exams	Child Dental Screenings/Exams	
Dental Services, Screenings, and Exams	Child Dental Services (including Emergency Dental Procedures)	
Nutrition and Food/Meals	Skills Classes (Gardening, Cooking, Nutrition)	
Nutrition and Food/Meals	Community Gardening Activities	
Nutrition and Food/Meals	Incentives (e.g. gift card for food preparation, rewards for participation, etc.)	
Nutrition and Food/Meals	Prepared Meals	85
Nutrition and Food/Meals	Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries)	
Family Skills Development	Family Mentoring Sessions	
Family Skills Development	Life Skills Coaching Sessions	
Family Skills Development	Parenting Classes	
Emergency Hygiene Assistance	Kits/Boxes	
Emergency Hygiene Assistance	Hygiene Facility Utilizations (e.g. showers, toilets, sinks)	

Services Supporting Multiple Domains

Category	Item	Served
Case Management	Case Management	49
Eligibility Determinations	Eligibility Determinations	
Referrals	Referrals	37
Transportation Services	Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair; including emergency services	
Childcare	Child Care Subsidies	
Childcare	Child Care Payments	
Eldercare	Day Centers	
Identification Documents	Birth Certificate	
Identification Documents	Social Security Card	
Identification Documents	Drivers License	
Re-Entry Services	Criminal Record Expungements	

Services Supporting Multiple Domains

Category	Item	Served
Immigration Support Services	Immigration Support Services (Relocations, Food, Clothing)	
Legal Assistance (includes emergency legal assistance)	Legal Assistance	
Emergency Clothing Assistance	Emergency Clothing Assistance	
Mediation/Customer Advocacy Interventions (debt forgiveness, negotiations or issues with landlords, coordinating with other services or government)	Mediation/Customer Advocacy Interventions	

Civic Engagement and Community Involvement

Category	Item	Served
Civic Engagement and Community Involvement Services	Voter Education and Access	
Civic Engagement and Community Involvement Services	Leadership Training	
Civic Engagement and Community Involvement Services	Tri-Partite Board Membership	2
Civic Engagement and Community Involvement Services	Citizenship Classes	
Civic Engagement and Community Involvement Services	Getting Ahead Classes	
Civic Engagement and Community Involvement Services	Volunteer Training	

Module 4, Section C

Print date: 6/13/2023

Period: 10/1/2021 to 9/30/2022

Unduplicated Individuals and Households	
Description	Count
A. Total unduplicated number of INDIVIDUALS about whom one or more characteristics were obtained	7,537
B. Total unduplicated number of HOUSEHOLDS about whom one or more characteristics were obtained	3,305

1. Gender	
Description	Count
a. Male	3,151
b. Female	4,016
c. Other	5
d. Unknown/not reported	365

2. Age	
Description	Count
a. 0 to 5	672
b. 6 to 13	1,324
c. 14 to 17	662
d. 18 to 24	747
e. 25 to 44	2,438
f. 45 to 54	850
g. 55 to 59	295
h. 60 to 64	217
i. 65 to 74	234
j. 75+	98
k. Unknown/not reported	0

3. Education level (ages 14-24)	
Description	Count
a. Grades 0-8	69
b. Grades 9-12/non-graduate	160
c. High school grad	0
d. High School Equivalency diploma	0
e. 12 grade + Some Post-Secondary	73
f. 2 or 4 year College Graduate	13
g. Graduate or other post-secondary school	0
h. Unknown/not reported	1,094

3. Education level (ages 25+)	
Description	Count
a. Grades 0-8	77
b. Grades 9-12/non-graduate	240
c. High school grad/Equivalency Diploma	0

3. Education level (ages 25+)

Description	Count
d. High School Equivalency diploma	0
e. 12 grade + Some Post-Secondary	1,082
f. 2 or 4 year College Graduate	755
g. Graduate or other post-secondary school	147
h. Unknown/not reported	1,831

4. Disconnected youth

Description	Count
a. Youth ages 14-24 who are neither working nor in school	0

5. Health (disabling conditions)

Description	Count
Yes	737
No	5,229
Unknown	1,571

5. Health (health insurance)

Description	Count
Yes	5,047
No	1,107
Unknown	1,383

5. Health (health insurance sources)

Description	Count
i. Medicaid	3,671
ii. Medicare	464
iii. State Children's Health Insurance	0
iv. State Health Insurance for Adults	0
v. Military Health Care	0
vi. Direct-Purchase	0
vii. Employment Based	1,104
viii. Unknown/not reported	0

6. Ethnicity/Race

Description	Count
a. Hispanic, Latinio, Spanish Origins	1,947
b. Not Hispanic, Latino, or Spanish Origins	4,699
c. Unknown/not reported	891

6.ii. Race

Description	Count
a. American Indian or Alaskan Native	150
b. Asian	67
c. Black or African American	817
d. Native Hawaiian or Other Pacific Islander	41
e. White	4,502
f. Other	832

6.ii. Race

Description	Count
g. Multi-race (two or more of the above)	353
h. Unknown/not reported	775

7. Military status (click to review comments)

Description	Count
a. Veteran	189
b. Active Military	11
c. Unknown/not reported	4,679
c. Never Served in the Military	0

8. Work status

Description	Count
a. Employed Full-Time	1,247
b. Employed Part-Time	731
c. Migrant Seasonal Farm Worker	5
d. Unemployed (Short-Term, 6 months or less)	895
e. Unemployed (Long-Term, more than 6 months)	800
f. Unemployed (Not in Labor Force)	363
g. Retired	73
h. Unknown/not reported	765

9. Household type

Description	Count
a. Single person	1,199
b. Two Adults NO children	256
c. Single Parent Female	831
d. Single Parent Male	188
e. Two Parent Household	576
f. Non-related Adults with Children	50
g. Multigenerational Household	159
h. Other	46
i. Unknown/not reported	0

10. Household size

Description	Count
a. Single Person	1,199
b. Two	750
c. Three	559
d. Four	350
e. Five	222
f. Six or more	210
g. Unknown/not reported	15

11. Housing

Description	Count
a. Own	136

11. Housing

Description	Count
b. Rent	2,308
c. Other permanent housing	3
d. Homeless	544
e. Other	92
f. Unknown/not reported	222

12. Level of household income

Description	Count
a. Up to 50%	506
b. 51% to 75%	160
c. 76% to 100%	188
d. 101% to 125%	210
e. 126% to 150%	177
f. 151% to 175%	164
g. 176% to 200%	167
h. 201% to 250%	246
i. 250% and over	362
j. Unknown/not reported	1,125

13. Sources of household income

Description	Count
a. Income from employment only	832
b. Income from employment and other income source	204
c. Income from employment, other income source, and non-cash benefits	131
d. Income from employment and non-cash benefits	303
e. Other income source only	212
f. Other income source and non-cash benefits	194
g. No income	1,322
h. Non-cash benefits only	107
i. Unknown/not reported	0

14. Other income source

Description	Count
a. TANF	39
b. Supplemental Security Income (SSI)	107
c. Social Security Disability Income (SSDI)	164
d. VA Service-Connected Disability Compensation	24
e. VA Non-Service Connected Disability Pension	24
f. Private disability insurance	9
g. Worker's compensation	8
h. Retirement income from Social Security	139
i. Pension	29
j. Child support	176
k. Alimony or other spousal support	14

14. Other income source

Description	Count
l. Unemployment insurance	93
m. EITC	0
n. Other	85
o. Unknown/not reported	0

15. Non-cash benefits

Description	Count
a. SNAP	693
b. WIC	69
c. LIHEAP	26
d. Housing choice voucher	14
e. Public housing	0
f. Permanent supportive housing	0
g. HUD-VASH	0
h. Childcare voucher	12
i. Affordable Care Act subsidy	0
j. Other	0
k. Unknown/not reported	0

E. Number of individuals not included in the totals

Program Description	Count

F. Number of Households not included in the totals

Program Description	Count