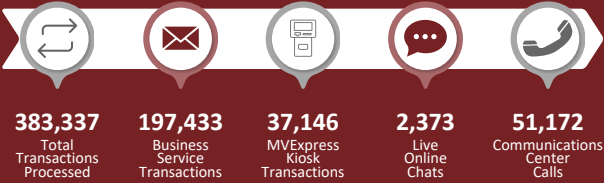




# STATE OF THE CLERK'S OFFICE: YEAR-END 2023

## MOTOR VEHICLE



**138,467**  
In-Person Visits



**15:50**  
Average Wait Time

## Voter Registration



**60,645**

Voter Registration Records Processed



**3,600**

Unique Customer Contacts

November 7, 2023  
Coordinated Election



**144,601**

Total Ballots Cast



**52%**

Voter Turnout

## Voter Registration



**298,446**

Registered Voters



**+6.5%**

Annual Increase

## ELECTIONS



## RECORDING



**55,009**  
Documents Recorded



**266,379**  
Pages Checked



**24%**

**2,720**

Marriage/Civil Union Licenses Issued

**1,427**  
Public Notices Posted



## PASSPORTS



**111%**

**4,276**

Passport Applications Accepted



**3,700**

Passport Photos Taken



**92%**



**14,058**  
In-Person Visits



**8,492**  
Citizen Phone Calls



**1,058**  
Online Chats

To learn more, visit [www.douglas.co.us/clerk-recorder](http://www.douglas.co.us/clerk-recorder)

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## Staff Recruitment

17

Employees Hired to  
Provide Continuous Staffing

## Your Feedback Matters

6,078

Customer Satisfaction Surveys

# OVERALL CUSTOMER SATISFACTION



DOUGLAS  
RECORDING



DOUGLAS  
VOTES



Douglas County Express  
Driver License Office



DOUGLAS  
DRIVES



Douglas County Motor  
Vehicle Offices

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