Module 1, Section B

Program year: 2024

Douglas County

B.5 CSBG Eligible Entity Management Accomplishment

The Douglas County Homeless Initiative (DCHI) was formed in August of 2021 and has continued to meet monthly thru 2024 to address homelessness throughout the county. The DCHI is strategically guided by over 60 non-profits, community, and municipal partners faith-based organizations, law enforcement, human services, elected officials, and citizens.

Douglas County has joined the Built for Zero Pledge, the region-wide commitment that aims to make chronic homelessness rare, brief, and infrequent.   Thanks to the collaborative efforts of the Homeless Engagement, Assistance, and Resource Team (HEART), DCHI, and various programs funded through sources like CSBG, Douglas County achieved a 50% reduction in unsheltered homelessness in the 2024 Summer Point-in-Time count compared to 2023. In November 2024, the Metro Denver Homeless Initiative and Community Solutions Group recognized Douglas County's achievement of Function Zero for Veterans. Douglas County is the first sub-region in the Denver metro to reach this milestone.

B.6 CSBG Innovative Solutions Highlight

Collaborative Service Matching (CSM)
Douglas County has partnered with the Metro Denver Homeless Initiative (MDHI) in the Built for Zero pledge to reduce homelessness. This effort includes maintaining an ongoing By-Name List (BNL) of all identified people experiencing homelessness in Douglas County, along with holding weekly meetings with partners to coordinate resources for these individuals. A Memorandum of Understanding has been shared with 12 local partners, detailing the collaboration to identify households facing homelessness, add them to the BNL, and work together to match them with the most suitable resources for stable housing. This process ensures that households experiencing homelessness receive timely support and do not slip through the cracks, providing them with the best available resources to address their housing needs. This process will be used to identify eligible households for various programs, such as DC Cares, which utilizes CSBG funding.

Module 2, Section A

Print date: 6/30/2025

Program year: 2024

A.2. CSBG Expenditures Domains

	Period Amount	Previous Period Amount
A.2a. Employment		
A.2b. Education and Cognitive Development		
A.2c. Income, Infrastructure, and Asset Building		
A.2d. Housing	$98,536.93	$76,432.55
A.2e. Health and Social/Behavioral		
A.2f. Civic Engagement and Community Involvement		
A.2g. Services Supporting Multiple Domains	$4,714.00	$64,441.88
A.2h. Linkages (e.g. partnerships that support multiple domains)		
A.2i. Agency Capacity Building	$14,210.96	$9,990.44
A.2j. Other		

A.3. Of the Funds Reported in A.2., the Amount Used for Administration

	Period Amount	Previous Period Amount

A.4. Agency Capacity Building Activities Funded by CSBG

	Applicable
Community Needs Assessment	
Strategic Planning	
Data Management and Reporting	
Training and Technical Assistance	Yes
Other	

Module 2, Section C

C.2. Amount of FY 20XX CSBG allocated to reporting entity

	Period Amount	Previous Period Amount
	$121,245.00	$120,519.00

C.3a. Weatherization (DOE) (include oil overcharge $$)

	Period Amount	Previous Period Amount

C.3b. Health and Human Services (HHS)

	Period Amount	Previous Period Amount
C.3b.1. LIHEAP - Fuel Assistance (include oil overcharge $$)		
C.3b.2. LIHEAP - Weatherization (include oil overcharge $$)		
C.3b.3. Head Start		
C.3b.4. Early Head Start		
C.3b.5. Older Americans Act		
C.3b.6. Social Services Block Grant (SSBG)		
C.3b.7. Medicare/Medicaid		
C.3b.8. Assets for Independence (AFI)		
C.3b.9. Temporary Assistance for Needy Families (TANF)		
C.3b.10. Child Care Development Block Grant (CCDBG)		
C.3b.11. Community Economic Development (CED)		

C.3c. Department of Agriculture (USDA)

	Period Amount	Previous Period Amount
C.3c.1. Special Supplemental Nutrition for Women, Infants, and Children (WIC)		
C.3c.2. All USDA Non-Food programs (e.g. rural development)		
C.3c.3. All other USDA Food programs		

C.3d. Department of Housing and Urban Development (HUD)

	Period Amount	Previous Period Amount
C.3d.1. Community Development Block Grant (CDBG) - Federal, State, and Local		
C.3d.2. Section 8		
C.3d.3. Section 202		
C.3d.4. Home Tenant-Based Rental Assistance (HOME TBRA)		
C.3d.5. HOPE for Homeowners Program (H4H)		
C.3d.6. Emergency Solutions Grant (ESG)		
C.3d.7. Continuum of Care (CoC)		
C.3d.8. All other HUD programs, including homeless programs		

C.3e. Department of Labor (DOL)

C.3e. Department of Labor (DOL)

	Period Amount	Previous Period Amount
C.3e.1. Workforce Innovation and Opportunity Act (WIOA) *previously WIA		
C.3e.2. Other DOL Employment and Training programs		
C.3e.3. All other DOL programs		

C.3f. Corporation for National and Community Service (CNCS) programs

	Period Amount	Previous Period Amount

C.3g. Federal Emergency Management Agency (FEMA)

	Period Amount	Previous Period Amount

C.3h. Department of Transportation

	Period Amount	Previous Period Amount

C.3i. Department of Education

	Period Amount	Previous Period Amount

C.3j. Department of Justice

	Period Amount	Previous Period Amount
	$102,571.22	

C.3k. Department of Treasury

	Period Amount	Previous Period Amount
		$1,317,595.00

C.4. State Resources Allocated

	Period Amount	Previous Period Amount
C.4a. State appropriated funds used for the same purpose as Federal CSBG funds		
C.4b. State Housing and Homeless programs (include housing tax credits)	$247,993.32	
C.4c. State Nutrition programs		
C.4d. State Early Childhood Programs (e.g. Head Start, Day Care)		
C.4e. State Energy programs		
C.4f. State Health programs		
C.4g. State Youth Development programs		
C.4h. State Employment and Training programs		
C.4i. State Senior programs		
C.4j. State Transportation programs		
C.4k. State Education programs		
C.4l. State Community, Rural and Economic Development programs		
C.4m. State Family Development programs		

C.5. Local Resources Allocated

	Period Amount	Previous Period Amount
C.5a. Amount of unrestricted funds appropriated by local government	$534,583.44	$232,049.00
C.5b. Amount of restricted funds appropriated by local government	$91,663.31	$414,827.00
C.5c. Value of Contract Services		
C.5d. Value of in-kind goods/services received from local government		

C.6. Private Sector Resources Allocated

	Period Amount	Previous Period Amount
C.6a. Funds from foundations, corporations, United Way, other nonprofits		
C.6b. Other donated funds		
C.6c. Value of other donated items, food, clothing, furniture, etc.		
C.6d. Value of in-kind services received from businesses	$1,519,292.00	$1,524,272.00
C.6e. Payments by clients for services		
C.6f. Payments by private entities for goods or services for low income clients or communities		

Module 2, Sections B2-B4

Print date: 6/30/2025

Program year: 2024

B.2. Hours of Agency Capacity Building (e.g. training, planning, assessment)

	Period Number	Previous Period Number
B.2a. Hours of Board Members in capacity building activities	3	5
B.2b. Hours of Agency Staff in capacity building activities	87	64

B.3. Volunteer Hours of Agency Capacity Building (e.g. program support, service delivery, fundraising)

	Period Number	Previous Period Number
B.3a. Total number of volunteer hours donated to the agency	9	6
B.3a.1. Of the above, the total number of volunteer hours donated by individuals with low-incomes	3	2

B.4. The number of staff who hold certifications that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following

	Period Number	Previous Period Number
B.4a. Number of Nationally Certified ROMA Trainers	1	1
B.4b. Number of Nationally Certified ROMA Implementers	1	1
B.4c. Number of Certified Community Action Professionals (CCAP)	1	1
B.4d. Number of Staff with a child development certification		
B.4e. Number of Staff with a family development certification	1	1
B.4f. Number of Pathways Reviewers		
B.4g. Number of Staff with Home Energy Professional Certifications		
B.4g.1. Number of Energy Auditors		
B.4g.2. Number of Retrofit Installer Technicians		
B.4g.3. Number of Crew Leaders		
B.4g.4. Number of Quality Control Inspectors (QCI)		
B.4h. Number of LEED Risk Certified assessors		
B.4i. Number of Building Performance Institute (BPI) certified professionals		
B.4j. Number of Classroom Assessment Scoring System (CLASS) certified professionals		
B.4k. Number of Certified Housing Quality Standards (HQS) Inspectors		
B.4l. Number of American Institute of Certified Planners (AICP)	2	2

B.4m. Staff not included in B4

	Period Number	Previous Period Number

B.5. Number of organizations, both public and private, that the CSBG Eligible Entity actively works with to expand resources and opportunities in order to achieve family and community outcomes (click to review comments)

	Period Number	Previous Period Number
B.5a. Non-Profit	31	28
B.5b. Faith Based	14	16
B.5c. Local Government	13	13
B.5d. State Government	2	2
B.5e. Federal Government		
B.5f. For-Profit Business or Corporation	9	7
B.5g. Consortiums/Collaborations	5	5
B.5h. School Districts	1	1
B.5i. Institutions of Post-Secondary Education/Training	2	2
B.5j. Financial/Banking Institutions		
B.5k. Health Service Organizations	4	4
B.5l. Statewide Associations or Collaborations	2	2

Module 3 Initiatives

Print date: 6/30/2025

Program year: 2024

Status

Initiative name: Homelessness Initiative

Initiative start date: 8/12/2021

Problem: Douglas County is experiencing a growing number of individuals and families facing
                           homelessness and housing instability. Despite ongoing efforts to support low-income residents,
                           the County lacks a year-round, centrally located emergency shelter. This creates a service gap
                           for those in urgent need of a safe place to stay, particularly during times of crisis such as
                           eviction, job loss, or family disruption.

                           Transitional housing is also limited. Currently, only six units are available through the DC Cares
                           program to serve individuals working toward long-term housing stability. While these units have
                           provided important support, they are not enough to meet the needs of all residents experiencing
                           housing insecurity.

                           Rising rental costs add to the challenge. Between 2019 and 2022, average rent in Douglas
                           County increased by over 21%, reaching nearly $2,000 per month. To afford this without being
                           cost-burdened, a household must earn close to $79,000 annually—exceeding the wages of many
                           working residents. Nearly half of all renters in the County are now considered cost-burdened,
                           placing them at higher risk of losing housing.

                           Programs like DC Cares and the Community of Care Network have helped residents make
                           progress toward stability, but there remains a clear need for expanded shelter capacity and
                           transitional housing options. Addressing these needs will strengthen the County's overall
                           response to homelessness and better support residents as they work toward long-term
                           self-sufficiency.

Goal: Douglas County is committed to reducing homelessness and addressing service gaps for individuals and families experiencing housing instability. To respond to these challenges, the County is launching a coordinated strategy that combines short-term emergency interventions with investments in long-term infrastructure and service partnerships.

Community-Level Transformation
This initiative will transform how Douglas County responds to homelessness by improving access to emergency shelter, enhancing transitional supports, and expanding outreach capacity. The County will implement a hotel/motel voucher program to fill the immediate shelter gap, providing safe, short-term housing for those with no other options. At the same time, the County will invest in and support regional and local partnerships that build capacity to serve specific subpopulations—families, individuals, and those living unsheltered.

Key components of this transformation include:
• Hotel/Motel Voucher Program: Provides immediate, flexible shelter for individuals and families, especially during high-need periods or when traditional shelter is unavailable.
• Investment in the Aurora Regional Navigation Campus: Expands access to a regional hub offering shelter, healthcare, behavioral health, housing navigation, and workforce services.
• Partnership with Family Tree's GOALS Program: Supports family-specific emergency shelter and supportive services in a structured, trauma-informed setting.
• Support for HEART (Homeless Engagement Assistance & Resource Team): Enhances local street outreach to connect unsheltered individuals to services, build trust, and support pathways to shelter and housing.
• Expansion of Domestic Violence Shelter: The County is working towards expanding the shelter capacity of the current domestic violence safehouse to ensure the capacity necessary to accommodate the need.

Eligible Entity's Role
Douglas County Community Services will serve as the lead coordinating entity, aligning funding, policy, and service delivery across partners. The County will manage the hotel/motel voucher program, provide financial and strategic support to the Aurora Regional Navigation Campus, formalize partnerships with Family Tree to ensure integrated care and accountability, and partner with the new domestic violence safehouse operator to ensure those in need have a safe place to stay. The County will also facilitate data collection, outcome tracking, and resource alignment across agencies through the existing Community of Care Network, Coordinated Service Matching, and DC Cares infrastructure.

Timeframe for Transformation
This multi-phase transformation will take place over a three-year period:
• Year 1 (Initiation & Infrastructure): Launch the hotel/motel voucher program, formalize partnerships with Family Tree and begin contributing to the Aurora Navigation Campus.

• Year 2 (Integration & Expansion): Expand outreach and shelter capacity, improve referral and case management systems.

• Year 3 (Sustainability & Evaluation): Evaluate impact, adjust service models based on performance data, and identify sustainable funding strategies to maintain and grow the system.

Domain	Indicator	Start date	Status
A.2d. Housing	3. Number of shelter beds created in the identified community.	01/01/2024	Active
A.2d. Housing	4. Number of shelter beds maintained in the identified community.	01/01/2022	Active
A.2d. Housing	1. Percent decrease in the rate of homelessness in the identified community.	01/01/2024	Active

Community: County

Status

Duration: Three years

Partners

Partnership type: CAA is the core organizer of multi-partner initiative

Faith Based: The Rock Church

For-Profit Business or Corporation: Parry's Pizza

Health Service Organizations: AllHealth

Local Government: AD Works!

Local Government: Castle Rock Police Department

Local Government: Douglas County Health Department

Local Government: Douglas County Libraries

Local Government: Douglas County Sheriff's Office

Local Government: Lone Tree Police Department

Local Government: Parker Police Department

Local Government: Town of Castle Rock

Local Government: Town of Parker

Non-Profit: Catholic Charities of Central Colorado

Non-Profit: Community Solutions

Non-Profit: Douglas County Housing Partnership

Non-Profit: Help & Hope Center

Non-Profit: Manna Resource Center

School Districts: Douglas County School District

Partnership narration: The County has launch the Douglas County Homeless Initiative (DCHI) that meets monthly to address the complex challenges in our community. DCHI utilizes a collaborative approach between the county, law enforcement, city council members, mayors, non-profit organizations, and business owners to develop strategies that help address these challenges.

Strategies

Housing: End Chronic Homelessness Campaign

Housing: New Affordable Multi- Unit Housing Creation (Single Resident Occupancy (SRO), temporary housing, transitional housing)

Housing: New Shelters Creation (including day shelters and domestic violence shelters)

Outcomes

Progress: Interim outcomes to report

Outcomes	

Impact of outcomes:	Douglas County Homeless Initiative

Douglas County Homeless Initiative

The Douglas County Homeless Initiative (DCHI) was formed in August of 2021 and has continued to meet monthly thru 2024 to address homelessness throughout the county. The DCHI is strategically guided by over 60 non-profits, community, and municipal partners faith-based organizations, law enforcement, human services, elected officials, and citizens. The "Four Cs" of Compassion, Code Enforcement, Community Services, and Communications focus the initiatives efforts. Douglas County has joined the Built for Zero Pledge, the region-wide commitment that aims to make chronic homelessness rare, brief, and infrequent.   Due to the combined efforts of HEART and the DCHI, Douglas County saw a 50% reduction in unsheltered homelessness in the 2024 Summer Point In Time count compared to 2023. In November 2024, the Metro Denver Homeless Initiative and Community Solutions Group recognized Douglas County's achievement of Function Zero for Veterans. Douglas County is the first sub-region in the Denver metro to reach this milestone.

Homeless Engagement, Assistance, and Resource Team (HEART)

Homeless Engagement Assistance and Resource Team (HEART) navigators are subject matter experts, with experience in behavioral and mental health or case management. They proactively and directly interact with those experiencing homelessness in a compassionate way. They gather information on needs, assess vulnerability, provide complete case management, and make referrals to appropriate community services. Partnered with law enforcement, this community approach helps ensure people experiencing homelessness do not end up in emergency rooms or jail but rather are directed to community services. In 2024 HEART coverage was expanded from 3 to 5 units. This expansion has allowed for HEART coverage through the co-responder units to extend into evenings and weekends with units available seven days a week from 6:00 am to 6:00 pm.

In this second year, HEART has responded to 906 referrals from law enforcement, community partners, and the public. Of the referrals received, 41% of people engaged with HEART and more than 389 households received resources for case management, employment, food, housing, mental health, or other services. HEART units have proactively canvassed areas throughout the County 1,024 times looking for individuals who are unhoused that may need assistance. This year HEART has helped 20% of the people served obtain permanent housing.

Summer and Winter Point In Time (PIT) Count

The HEART, Community Services, local law enforcement, AllHealth Network, and other community partners conducted the annual summer Point In Time count. The PIT count seeks to provide a snapshot of the unhoused population in Douglas County on a single night. The winter survey focused on where unhoused residents spent the night of January 22 and the summer survey focused on the night of July 29th. The data collected from the survey helps to track the effectiveness of our current programs and provides more information about the causes of homelessness locally. The summer 2023 survey identified 93 homeless individuals, 39 of which were in temporary shelter, 11 sleeping outside, and 43 in vehicles. Likewise, the summer 2024 survey identified 69 homeless individuals, 42 of which had temporary shelter, 6 were sleeping outside, and 21 were sleeping in vehicles.

The GOALS partnership with Family Tree officially launched in December 2024 and has already made a meaningful impact by providing access to five dedicated rooms for families experiencing homelessness. This collaboration offers a stable, supportive environment where families can begin to rebuild and work toward long-term housing stability. By combining safe shelter with wraparound case management, the program is helping families overcome barriers and move forward with greater security and hope.

Domain	Indicator	Target accuracy	Achieved
A.2d. Housing	3. Number of shelter beds created in the identified community.	2.4%	No
A.2d. Housing	4. Number of shelter beds maintained in the identified community.	45%	No

Outcomes

Domain	Indicator	Target accuracy	Achieved
A.2d. Housing	1. Percent decrease in the rate of homelessness in the identified community.	240%	No

Final status:	Initiative active
Lessons learned:	As we continue this work, we are consistently reminded of the critical role collaboration plays in making meaningful, lasting impact. No single agency or program can meet the complex needs of those experiencing homelessness on its own. It is through shared resources, open communication, and alignment of goals that we are able to build a stronger, more responsive system. We are committed to deepening our partnerships and remaining flexible and open to learning, knowing that collective effort is key to creating lasting change in our community.

Counts of Change For Housing Indicators

Indicator	Target	CIS Counts	As of	Additional counts	Accuracy
3. Number of shelter beds created in the identified community.	500.00	0	02/25/2025	12	2.4%
4. Number of shelter beds maintained in the identified community.	20.00	0	02/25/2025	9	45%

Rates of Change For Housing Indicators

Indicator	Baseline	Target	Expected baseline change	Actual results	Actual baseline change	Target accura
1. Percent decrease in the rate of homelessness in the identified community.	93	83.00	-10.75%	69.00	-25.81%	240%

Employment (FNPI 1)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 1a The number of unemployed youth who obtained employment to gain skills or income.					
FNPI 1b The number of unemployed adults who obtained employment (up to a living wage).					
FNPI 1c The number of unemployed adults who obtained and maintained employment for at least 90 days (up tp a living wage).					
FNPI 1d The number of unemployed adults who obtained and maintained employment for at least 180 days					
FNPI 1e The number of unemployed adults who obtained employment (with a living wage or higher).					
FNPI 1f The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher).					
FNPI 1g The number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher).					

Employment (FNPI 1)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 1h The number of employed participants in a career-advancement related program who entered or transitioned into a position that provided increased income and/or benefits.					
FNPI 1h.1 Of the above, the number of employed participants who Increased income from employment through wage or salary amount increase.					
FNPI 1h.2 Of the above, the number of employed participants who increased income from employment through hours worked increase.					
FNPI 1h.3 Of the above, the number of employed participants who increased benefits related to employment.					

Other Employment Outcome Indicator (FNPI 1z)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
Number of households that remain employed for 90 days					
Number of employed workers who increase employment (Part-time to Full-time)					

Education and Cognitive (FNPI 2)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 2a The number of children (0 to 5) who demonstrated improved emergent literacy skills.					

Education and Cognitive (FNPI 2)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 2b The number of children (0 to 5) who demonstrated skills for school readiness.					
FNPI 2c The number of children and youth who demonstrated improved positive approaches toward learning, including improved attention skills. (auto total).					
FNPI 2c.1 Early Childhood Education (ages 0-5)					
FNPI 2c.2 1st grade-8th grade					
FNPI 2c.3 9th grade-12th grade					
FNPI 2d The number of children and youth who are achieving at basic grade level (academic, social, and other school success skills). (auto total)					
FNPI 2d.1 Early Childhood Education (ages 0-5)					
FNPI 2d.2 1st grade-8th grade					
FNPI 2d.3 9th grade-12th grade					
FNPI 2e The number of parents/caregivers who improved their home environments.					
FNPI 2f The number of adults who demonstrated improved basic education.	122	15	16	13.11%	106.67%
FNPI 2g The number of individuals who obtained a high school diploma and/or obtained an equivalency certificate or diploma.	122	2		0%	0%
FNPI 2h The number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.	122	10	6	4.92%	60%
FNPI 2i The number of individuals who obtained an Associate's degree.					
FNPI 2j The number of individuals who obtained a Bachelor's degree.					

Education Comments

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 2g: It is hit or miss as to whether any of the residents we serve could benefit from a GED and then the process to obtain one can be lengthy and therefore not achieved in the service timeframe.					
FNPI 2h: It is hit or miss as to whether any of the residents we serve could benefit from a certificate and then the process to obtain one can be lengthy and therefore not achieved in the service timeframe.					

Income and Asset Building (FNPI 3)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 3a The number of individuals who achieved and maintained capacity to meet basic needs for 90 days.					
FNPI 3b The number of individuals who achieved and maintained capacity to meet basic needs for 180 days.	122	18	27	22.13%	150%
FNPI 3c The number of individuals who opened a savings account or IDA.					

Income and Asset Building (FNPI 3)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 3d The number of individuals who increased their savings.					
FNPI 3e The number of individuals who used their savings to purchase an asset.					
FNPI 3f Of the above, the number of individuals who purchased a home.					
FNPI 3g The number of individuals who improved their credit scores.					
FNPI 3h The number of individuals who increased their net worth.	122	114	68	55.74%	59.65%
FNPI 3i The number of individuals engaged with the Community Action Agency who report improved financial well-being.					

Other Income and Asset Building Outcome Indicator (FNPI 3z)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
Number of individuals who receive coordinated services from two or more agencies.					

Income Comments

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy

FNPI 3h: Many of the clients that we served with a one-time assist were not in any program long enough to report increased net worth

FNPI 3b: We had some households successfully complete our programs that had large families and we were able to provide additional assistance through our ESG 23 grant.

Housing (FNPI 4)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 4a The number of individuals experiencing homelessness who obtained safe temporary shelter.	523	215	199	38.05%	92.56%
FNPI 4b The number of individuals who obtained safe and affordable housing.	523	6	71	13.58%	1183.33%
FNPI 4c The number of individuals who maintained safe and affordable housing for 90 days.	122	121	21	17.21%	17.36%
FNPI 4d The number of individuals who maintained safe and affordable housing for 180 days.					
FNPI 4e The number of individuals who avoided eviction.	122	18	40	32.79%	222.22%
FNPI 4f The number of individuals who avoided foreclosure.					
FNPI 4g The number of individuals who experienced improved health and safety due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc).					
FNPI 4h The number of individuals with improved energy efficiency and/or energy burden reduction in their homes.					

Other Housing Outcome Indicator (FNPI 4z)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy

Other Housing Outcome Indicator (FNPI 4z)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
Number of households that avoid utility shut off					

Housing Comments

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy

FNPI 4b: We were able to provide more rental assistance than anticipated in part due to the addition of our ESG funding and the HEART Team was able to help more people than anticipated find housing. We didn't budget HEART outcomes in this area but we will do that moving forward.

FNPI 4c: This is a number that we continue to struggle to report on as we often loose contact with clients following their obtaining of safe and affordable housing. Additionally, the GOALS program launched later than expected and we have no graduates yet. We were not able to pull data around this outcome from HMIS, therefore outcomes form our HEART team were not included and greatly impacted our results.

FNPI 4e: With the awarding of Emergency Solutions Grant (ESF) funds for an eviction prevention program, we were able to provide more assistance than originally anticipated. We used CSBG funds as our grant match for ESG funds.

Health and Social/Behavioral Development (FNPI 5)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 5a The number of individuals who demonstrated increased nutrition skills (e.g. cooking, shopping, and growing food).					
FNPI 5b The number of individuals who demonstrated improved physical health and well-being.					
FNPI 5c The number of individuals who demonstrated improved mental and behavioral health and well-being.					
FNPI 5d The number of individuals who improved skills related to the adult role of parents/ caregivers.					
FNPI 5e The number of parents/caregivers who demonstrated increased sensitivity and responsiveness in their interactions with their children.					
FNPI 5f The number of seniors (65+) who maintained an independent living situation.					
FNPI 5g The number of individuals with disabilities who maintained an independent living situation.					
FNPI 5h The number of individuals with chronic illness who maintained an independent living situation.					
FNPI 5i The number of individuals with no recidivating event for six months.					
FNPI 5i.1 Youth (ages 14-17)					
FNPI 5i.2 Adults (ages 18+)					

Civic Engagement and Community Involvement Indicators (FNPI 6)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 6a The number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community.					
FNPI 6a.1 Of the above, the number of Community Action program participants who improved their leadership skills.					

Civic Engagement and Community Involvement Indicators (FNPI 6)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 6a.2 Of the above, the number of Community Action program participants who improved their social networks.					
FNPI 6a.3 Of the above, the number of Community Action program participants who gained other skills, knowledge and abilities to enhance their ability to engage.					

Outcomes Across Multiple Domains (FNPI 7)

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy
FNPI 7a The number of individuals who achieved one or more outcomes as identified by the National Performance Indicators in various domains.	523	405	523	100%	129.14%

Multiple Comments

	Participants Served	Target Number	Actual Results	% Achieving Outcome	Target Accuracy

FNPI 7a: We ended up serving more individual anticipated with the addition of ESG funding and the hard work of our HEART team.

Module 4, Section B

Employment Services

Category	Item	Served
Skills Training and Opportunities for Experience	Vocation Training	
Skills Training and Opportunities for Experience	On-the-Job and other Work Experience	
Skills Training and Opportunities for Experience	Youth Summer Work Placements	
Skills Training and Opportunities for Experience	Apprenticeship/Internship	
Skills Training and Opportunities for Experience	Self-Employment Skills Training	
Skills Training and Opportunities for Experience	Job Readiness Training	
Career Counseling	Workshops	
Career Counseling	Coaching	
Job Search	Coaching	
Job Search	Resume Development	
Job Search	Interview Skills Training	
Job Search	Job Referrals	
Job Search	Job Placements	
Job Search	Pre-employment Physicals, Background Checks, etc.	
Post Employment Supports	Coaching	
Post Employment Supports	Interactions with employers	
Employment Supplies	Employment Supplies	

Education and Cognitive Development Services

Category	Item	Served
Child/Young Adult Education Programs	Early Head Start	
Child/Young Adult Education Programs	Head Start	
Child/Young Adult Education Programs	Other Early-Childhood (0-5 yr. old) Education	
Child/Young Adult Education Programs	K-12 Education	
Child/Young Adult Education Programs	K-12 Support Services	
Child/Young Adult Education Programs	Financial Literacy Education	
Child/Young Adult Education Programs	Literacy/English Language Education	
Child/Young Adult Education Programs	College-Readiness Preparation/Support	
Child/Young Adult Education Programs	Other Post Secondary Preparation	
Child/Young Adult Education Programs	Other Post Secondary Support	

Education and Cognitive Development Services

Category	Item	Served
School Supplies	School Supplies	
Extra-Curricular Programs	Before and After School Activities	
Extra-Curricular Programs	Summer Youth Recreational Activities	
Extra-Curricular Programs	Summer Education Programs	
Extra-Curricular Programs	Behavior Improvement Programs (attitude, self-esteem, Dress-for-Success, etc.)	
Extra-Curricular Programs	Mentoring	
Extra-Curricular Programs	Leadership Training	
Adult Education Programs	Adult Literacy Classes	
Adult Education Programs	English Language Classes	
Adult Education Programs	Basic Education Classes	
Adult Education Programs	High School Equivalency Classes	
Adult Education Programs	Leadership Training	
Adult Education Programs	Parenting Supports (may be a part of the early childhood programs identified above)	
Adult Education Programs	Applied Technology Classes	
Adult Education Programs	Post-Secondary Education Preparation	
Adult Education Programs	Financial Literacy Education	
Post-Secondary Education Supports	College Applications, Textbooks, Computers, etc.	
Financial Aid Assistance	Scholarships	
Home Visits	Home Visits	

Income and Asset Building Services

Category	Item	Served
Training and Counseling Services	Financial Capability Skills Training	
Training and Counseling Services	Financial Coaching/Counseling	
Training and Counseling Services	Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.)	
Training and Counseling Services	First-Time Homebuyer Counseling	
Training and Counseling Services	Foreclosure Prevention Counseling	
Training and Counseling Services	Small Business Start-UP and Development Counseling Sessions/Classes	
Benefit Coordination and Advocacy	Child Support Payments	
Benefit Coordination and Advocacy	Health Insurance	
Benefit Coordination and Advocacy	Social Security/SSI Payments	
Benefit Coordination and Advocacy	Veterans Benefits	

Income and Asset Building Services

Category	Item	Served
Benefit Coordination and Advocacy	TANF Benefits	
Benefit Coordination and Advocacy	SNAP Benefits	
Asset Building	Savings Accounts/IDAs and Other Asset Building Accounts	
Asset Building	Other financial products (IRA accounts, MyRA, other retirement accounts, etc.)	
Asset Building	VITA, EITC, or Other Tax Preparation Programs	
Loans and Grants	Micro-Loans	
Loans and Grants	Business Incubator/Business Development Loans	
Loans and Grants	Direct Financial Assistance (CARES report only)	
Loans and Grants	Personal Protective Equipment (CARES report only)	
Loans and Grants	COVID Testing (CARES report only)	

Housing Services

Category	Item	Served
Housing Payment Assistance	Financial Capability Skills Training	
Housing Payment Assistance	Financial Coaching/Counseling	
Housing Payment Assistance	Rent Payments (Includes Emergency Rent Payments)	65
Housing Payment Assistance	Deposit Payments	
Housing Payment Assistance	Mortgage Payments (Includes Emergency Mortgage Payments)	
Eviction Prevention Services	Eviction Counseling	
Eviction Prevention Services	Landlord/Tenant Mediations	
Eviction Prevention Services	Landlord/Tenant Rights Education	
Utility Payment Assistance	Utility Payments (LIHEAP-Includes Emergency Utility Payments)	1
Utility Payment Assistance	Utility Deposits	
Utility Payment Assistance	Utility Arrears Payments	5
Utility Payment Assistance	Level Billing Assistance	
Housing Placement/Rapid Re-Housing	Temporary Housing Placement (includes Emergency Shelters)	199
Housing Placement/Rapid Re-Housing	Transitional Housing Placements	24
Housing Placement/Rapid Re-Housing	Permanent Housing Placements	11
Housing Placement/Rapid Re-Housing	Rental Counseling	
Housing Maintenance & Improvements	Home Repairs (e.g. structural, appliance, heating systems, etc.) (Including Emergency Home Repairs)	

Housing Services

Category	Item	Served
Weatherization Services	Independent-Living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.)	
Weatherization Services	Healthy Homes Services (e.g. reduction or elimination of lead, radon, carbon dioxide, and/or fire hazards or electrical issues, etc.)	
Weatherization Services	Energy Efficiency Improvements (e.g. insulation, air sealing, furnace repair, etc.)	

Health and Social/Behavioral Development

Category	Item	Served
Health Services, Screening, and Assessments	Immunizations	
Health Services, Screening, and Assessments	Physicals	
Health Services, Screening, and Assessments	Developmental Delay Screening	
Health Services, Screening, and Assessments	Vision Screening	
Health Services, Screening, and Assessments	Prescription Payments	
Health Services, Screening, and Assessments	Doctor Visit Payments	
Health Services, Screening, and Assessments	Maternal/Child Health	
Health Services, Screening, and Assessments	Nursing Care Sessions	
Health Services, Screening, and Assessments	In-Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores, Personal Care Services)	
Health Services, Screening, and Assessments	Health Insurance Options Counseling	
Reproductive Health Services	Coaching Sessions	
Reproductive Health Services	Family Planning Classes	
Reproductive Health Services	Contraceptives	
Reproductive Health Services	STI/HIV Prevention Counseling Sessions	
Reproductive Health Services	STI/HIV Screenings	
Wellness Education	Wellness Classes (stress reduction, medication management, mindfulness, etc.)	
Wellness Education	Exercise/Fitness	
Mental/Behavioral Health	Detoxification Sessions	
Mental/Behavioral Health	Substance Abuse Screenings	
Mental/Behavioral Health	Substance Abuse Counseling	
Mental/Behavioral Health	Mental Health Assessments	
Mental/Behavioral Health	Mental Health Counseling	
Mental/Behavioral Health	Crisis Response/Call-In Responses	
Mental/Behavioral Health	Domestic Violence Programs	
Support Groups	Substance Abuse Support Group Meetings	

Health and Social/Behavioral Development

Category	Item	Served
Support Groups	Domestic Violence Support Group Meetings	
Support Groups	Mental Health Support Group Meetings	
Dental Services, Screenings, and Exams	Adult Dental Screenings/Exams	
Dental Services, Screenings, and Exams	Adult Dental Services (including Emergency Dental Procedures)	
Dental Services, Screenings, and Exams	Child Dental Screenings/Exams	
Dental Services, Screenings, and Exams	Child Dental Services (including Emergency Dental Procedures)	
Nutrition and Food/Meals	Skills Classes (Gardening, Cooking, Nutrition)	
Nutrition and Food/Meals	Community Gardening Activities	
Nutrition and Food/Meals	Incentives (e.g. gift card for food preparation, rewards for participation, etc.)	
Nutrition and Food/Meals	Prepared Meals	
Nutrition and Food/Meals	Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries)	
Family Skills Development	Family Mentoring Sessions	
Family Skills Development	Life Skills Coaching Sessions	
Family Skills Development	Parenting Classes	
Emergency Hygiene Assistance	Kits/Boxes	
Emergency Hygiene Assistance	Hygiene Facility Utilizations (e.g. showers, toilets, sinks)	

Services Supporting Multiple Domains

Category	Item	Served
Case Management	Case Management	398
Eligibility Determinations	Eligibility Determinations	
Referrals	Referrals	248
Transportation Services	Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair; including emergency services	175
Childcare	Child Care Subsidies	
Childcare	Child Care Payments	
Eldercare	Day Centers	
Identification Documents	Birth Certificate	
Identification Documents	Social Security Card	
Identification Documents	Drivers License	
Re-Entry Services	Criminal Record Expungements	

Services Supporting Multiple Domains

Category	Item	Served
Legal Assistance (includes emergency legal assistance)	Legal Assistance	
Emergency Clothing Assistance	Emergency Clothing Assistance	
Mediation/Customer Advocacy Interventions (debt forgiveness, negotiations or issues with landlords, coordinating with other services or government)	Mediation/Customer Advocacy Interventions	

Civic Engagement and Community Involvement

Category	Item	Served
Civic Engagement and Community Involvement Services	Voter Education and Access	
Civic Engagement and Community Involvement Services	Leadership Training	
Civic Engagement and Community Involvement Services	Tri-Partite Board Membership	3
Civic Engagement and Community Involvement Services	Citizenship Classes	
Civic Engagement and Community Involvement Services	Getting Ahead Classes	
Civic Engagement and Community Involvement Services	Volunteer Training	

Unduplicated Individuals and Households

Description	Count
A. Total unduplicated number of INDIVIDUALS about whom one or more characteristics were obtained	523
B. Total unduplicated number of HOUSEHOLDS about whom one or more characteristics were obtained	327

1. Sex

Description	Count
a. Male	261
b. Female	262

2. Age

Description	Count
a. 0 to 5	42
b. 6 to 13	78
c. 14 to 17	20
d. 18 to 24	31
e. 25 to 44	200
f. 45 to 54	80
g. 55 to 59	39
h. 60 to 64	30
i. 65 to 74	1
j. 75+	1
k. Unknown/not reported	1

3a. Education level (ages 14-24)

Description	Count
a. Grades 0-8	0
b. Grades 9-12/non-graduate	5
c. High school grad	2
d. High School Equivalency diploma	0
e. 12 grade + Some Post-Secondary	1
f. 2 or 4 year College Graduate	0
g. Graduate or other post-secondary school	
h. Unknown/not reported	43

3b. Education level (ages 25+)

Description	Count
a. Grades 0-8	0
b. Grades 9-12/non-graduate	3
c. High school grad/Equivalency Diploma	8
d. High School Equivalency diploma	8
e. 12 grade + Some Post-Secondary	15

3b. Education level (ages 25+)

Description	Count
f. 2 or 4 year College Graduate	4
g. Graduate or other post-secondary school	2
h. Unknown/not reported	311

4. Disconnected youth

Description	Count
a. Youth ages 14-24 who are neither working nor in school	2

5a. Health (disabling conditions)

Description	Count
Yes	6
No	98
Unknown	419

5b. Health (health insurance)

Description	Count
Yes	390
No	7
Unknown	126

5c. Health (health insurance sources)

Description	Count
i. Medicaid	318
ii. Medicare	29
iii. State Children's Health Insurance	9
iv. State Health Insurance for Adults	2
v. Military Health Care	2
vi. Direct-Purchase	
vii. Employment Based	30
viii. Unknown/not reported	133

6. Ethnicity/Race

Description	Count
a. Hispanic, Latinio, Spanish Origins	49
b. Not Hispanic, Latino, or Spanish Origins	79
c. Unknown/not reported	395

6.ii. Race

Description	Count
a. American Indian or Alaskan Native	13
b. Asian	4
c. Black or African American	55
d. Native Hawaiian or Other Pacific Islander	3
e. White	317
f. Other	35
g. Multi-race (two or more of the above)	75
h. Unknown/not reported	21

7. Military status (ages 18+)

Description	Count
a. Veteran	24
b. Active Military	2
c. Unknown/not reported	310
c. Never Served in the Military	46

8. Work status (ages 18+)

Description	Count
a. Employed Full-Time	18
b. Employed Part-Time	6
c. Migrant Seasonal Farm Worker	0
d. Unemployed (Short-Term, 6 months or less)	14
e. Unemployed (Long-Term, more than 6 months)	5
f. Unemployed (Not in Labor Force)	5
g. Retired	1
h. Unknown/not reported	333

9. Household type

Description	Count
a. Single person	247
b. Two Adults NO children	2
c. Single Parent Female	21
d. Single Parent Male	4
e. Two Parent Household	3
f. Non-related Adults with Children	
g. Multigenerational Household	1
h. Other	
i. Unknown/not reported	49

10. Household size

Description	Count
a. Single Person	247
b. Two	36
c. Three	14
d. Four	15
e. Five	8
f. Six or more	7
g. Unknown/not reported	

11. Housing

Description	Count
a. Own	
b. Rent	27
c. Other permanent housing	
d. Homeless	300
e. Other	

11. Housing

Description	Count
f. Unknown/not reported	

12. Level of household income

Description	Count
a. Up to 50%	18
b. 51% to 75%	5
c. 76% to 100%	1
d. 101% to 125%	5
e. 126% to 150%	6
f. 151% to 175%	2
g. 176% to 200%	4
h. 201% to 250%	1
i. 250% and over	2
j. Unknown/not reported	283

13. Sources of household income

Description	Count
a. Income from employment only	12
b. Income from employment and other income source	4
c. Income from employment, other income source, and non-cash benefits	2
d. Income from employment and non-cash benefits	10
e. Other income source only	1
f. Other income source and non-cash benefits	2
g. No income	11
h. Non-cash benefits only	2
i. Unknown/not reported	283

14. Other income source

Description	Count
a. TANF	2
b. Supplemental Security Income (SSI)	1
c. Social Security Disability Income (SSDI)	1
d. VA Service-Connected Disability Compensation	
e. VA Non-Service Connected Disability Pension	
f. Private disability insurance	
g. Worker's compensation	
h. Retirement income from Social Security	
i. Pension	
j. Child support	4
k. Alimony or other spousal support	
l. Unemployment insurance	
m. EITC	
n. Other	1
o. Unknown/not reported	

15. Non-cash benefits

Description	Count
a. SNAP	16
b. WIC	
c. LIHEAP	
d. Housing choice voucher	
e. Public housing	
f. Permanent supportive housing	
g. HUD-VASH	
h. Childcare voucher	
i. Affordable Care Act subsidy	
j. Other	
k. Unknown/not reported	

E. Number of individuals not included in the totals

Program Description	Count

F. Number of Households not included in the totals

Program Description	Count