



**DOUGLAS COUNTY**  
**ADMINISTRATIVE POLICIES AND PROCEDURES**

<b>TITLE</b> Requests for Public Records Procedure	<b>Approval Date</b> 11/13/90
<b>POLICY CUSTODIAN</b> County Manager	<b>Revision Date</b> 4/15/25

**PURPOSE:** The following procedure ensures that any member of the public will be provided reasonable access to public records covered under CORA.

**OFFICE OR DEPARTMENT(s) RESPONSIBLE:** Administration, Attorney

**OFFICE OR DEPARTMENT(s) AFFECTED:** All except Sheriff’s Office

**INTRODUCTION:**

The Colorado Open Records Act (CORA), C.R.S. 24-72-201 et seq. guarantees that the public has access to the records of government bodies at all levels in Colorado. Most records are public and open for inspection. Douglas County’s elected officials and department heads are the official custodians of records maintained within their respective offices and departments.

The following procedure covers all County Offices and Departments, *except* for the Sheriff’s Office. The Sheriff’s Office has its own policies and procedures governing open records. Human Services has a different procedure for case specific requests.

This document is subject to modifications to CORA, or other State Statutes, which shall supersede any conflicting provisions in this document.

Record requests will be responded to within three working days. When extenuating circumstances exist, the period shall be extended for an additional seven working days. Requestors will be notified of the need for an extension within the first three days. Subsequent communications by requestors will be handled within the same time frames as the original request as indicated above.

**Requesting Public Records**

To request public records from a department or office covered by this policy, please submit your request to <https://douglascountyco.justfoia.com/publicportal/home/track> by filling in the required fields.

**Reviewing Public Records**

You may review public documents or request copies of documents available from Douglas County. If you ask to review original documents, we may request that you follow certain procedures to protect the integrity of the public record. For example, you may:

- Be supervised by a county employee within the area where the records are stored and/or maintained.
- Need to review records in a designated area or be asked to schedule for a particular time of day in order to not unduly disrupt the day-to-day activities of that specific office or department.

**Please note:** Records that are prohibited from disclosure under CORA or other statute(s) cannot be made available to the public. Douglas County may also hold certain private and /or financial information about individuals that will not be released except upon the approval of that individual.

### **Fees**

Douglas County seeks to meet public information requests in the most economical way possible. Any fees charged by Douglas County will be consistent with the provisions of CORA. The nature of the request will dictate any potential fees or costs. Costs for standard photocopies will not exceed the limit set by CORA (currently \$.25 per page) unless actual costs exceed that amount.

For Departments and Offices covered by this policy, the following is our practice regarding fees beyond photocopies. If a specific request requires a substantial devotion of staff time, for the purposes of researching and retrieving records or supervising the physical inspection of original documents, then a fee of \$40 per hour may be charged to the requesting party. For the purposes of this document, "substantial devotion of staff time" shall mean more than one hour and said fee shall not begin to accrue until after the first hour of staff time. If manipulation of data is necessary to produce a record or document in a form not normally used by the County, the County will charge the actual cost to manipulate the data and generate the record or document. Such data manipulation may not be required under CORA but may be provided voluntarily by the County to assist in satisfying a request. Multiple requests made within a two-week period by a single individual or entity may be treated by the County as a single request when calculating staff time spent and/or needed to fulfill the consolidated request.

Requesting parties will be notified of the estimated fees and costs and said fees and costs should be collected from the requesting party before any such costs are incurred by the County. Only actual costs will be charged, and if the estimate exceeded the actual expense of filling the request, the excess will be refunded to the requestor.