



# COMMUNITY RESPONSE TEAM

Youth Community Response Team

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A program of the Douglas County Mental Health Initiative

# County-wide Community Response Teams (CRTs)

- The CRT, a co-responder program, launched in 2017 and is designed to respond to active 911 calls, unit to unit calls, and self-dispatch when the primary concern is a mental health issue.
- The CRTs include a law enforcement officer, a mental health clinician, Fire/EMS and a case manager.
- Law enforcement secures the scene; mental health clinicians perform crisis evaluation and safety planning; Fire/EMS provide field medical clearance; and case managers follow-up and connect people to resources.
- CRTs conduct follow-up visits after initial encounters, and conduct preventive visits to high utilizers.
- The CRTs follow up on referrals from community professionals, other patrol officers and School Resource Officers (SROs).

# County-wide Community Response Teams (CRTs)

- The CRTs work closely together and identify as teammates beyond their individual law enforcement or Fire/EMS jurisdiction – they help each other:
  - staff difficult situations to discuss complex needs, civil remedies and share mental health resources.
  - by working overlapping shifts and can cover each other's jurisdictions.
- CRT partners are launching a third team. With three teams, there will be CRT coverage in the entire county.

# 2018 Community Response Team Statistics

The goals of the CRT are to **avoid taking people to jail or to emergency departments when not needed** and to **directly connect people with appropriate mental health or substance use disorder treatment and resources to keep them and the community safe.**

1,111 = Unique individuals served by and referred to the CRTs

168 direct placements, the majority to in-patient psychiatric care

1,943 = Total encounters  
651 were active 911 calls  
700 Follow-ups  
592 Referrals

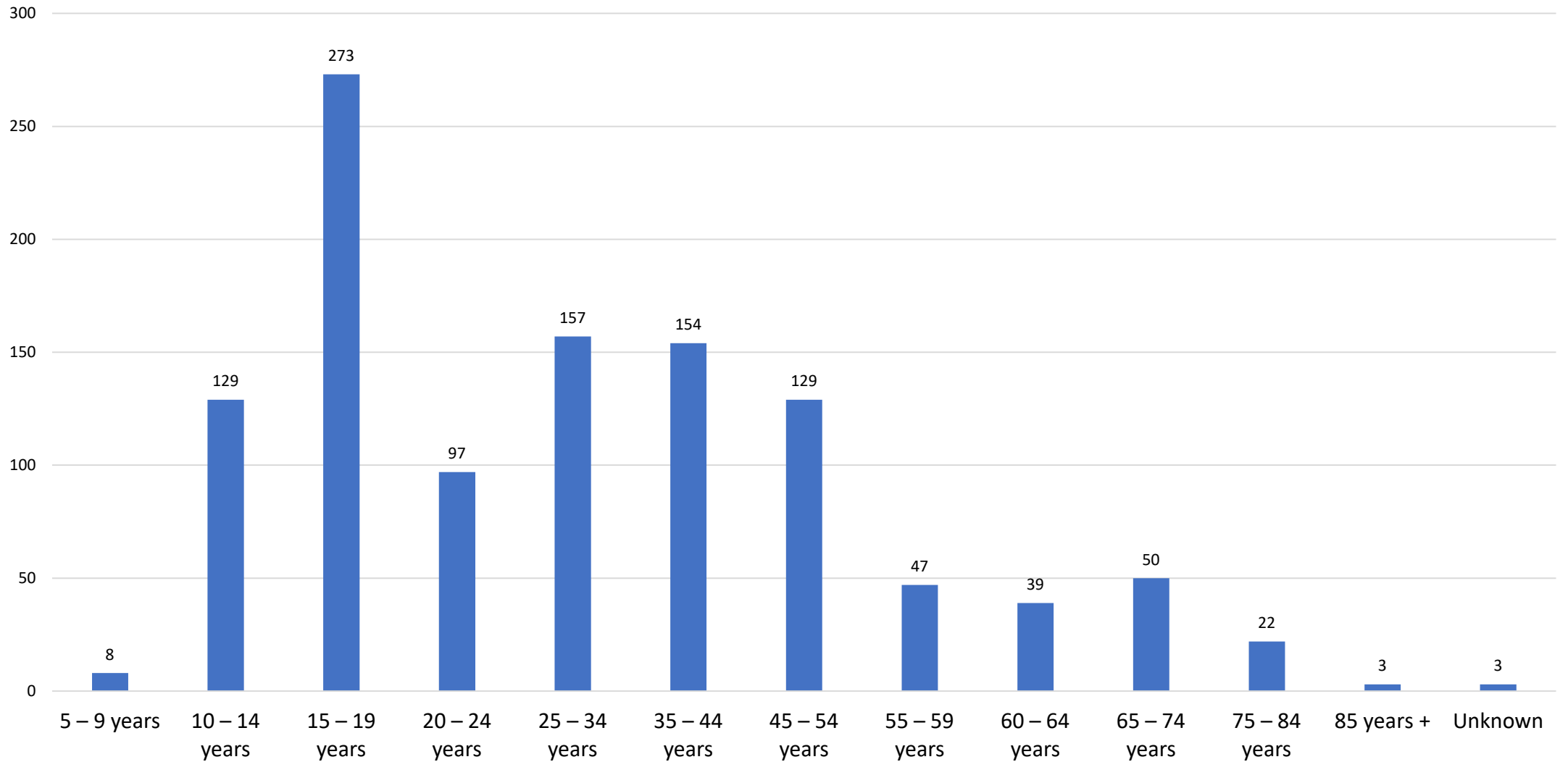
269 = Emergency Department Saves  
100 = Jail Saves

## CRT and Youth Subjects

- In 2018, the Community Response Teams had 620 encounters with youth:
  - 213 were active 911 calls.
  - 407 were referrals from SROs, Text-a-Tip or other patrol officers, or follow-up visits.
- CRT served 395 unique children and youth.

<b>2018 Youth 911 Calls for Service - Incident Type</b>	
<b>Incident Type</b>	<b>Count</b>
Attempt to Contact	1
Citizen Assist	2
Citizen/Vehicle Contact	3
Disturbance	38
Domestic	1
Runaway	3
Suicidal Subject	67
Suspicious Circumstances	4
Welfare Check (Behavioral Health)	85
Welfare Check (Other)	9
<b>TOTAL</b>	<b>213</b>

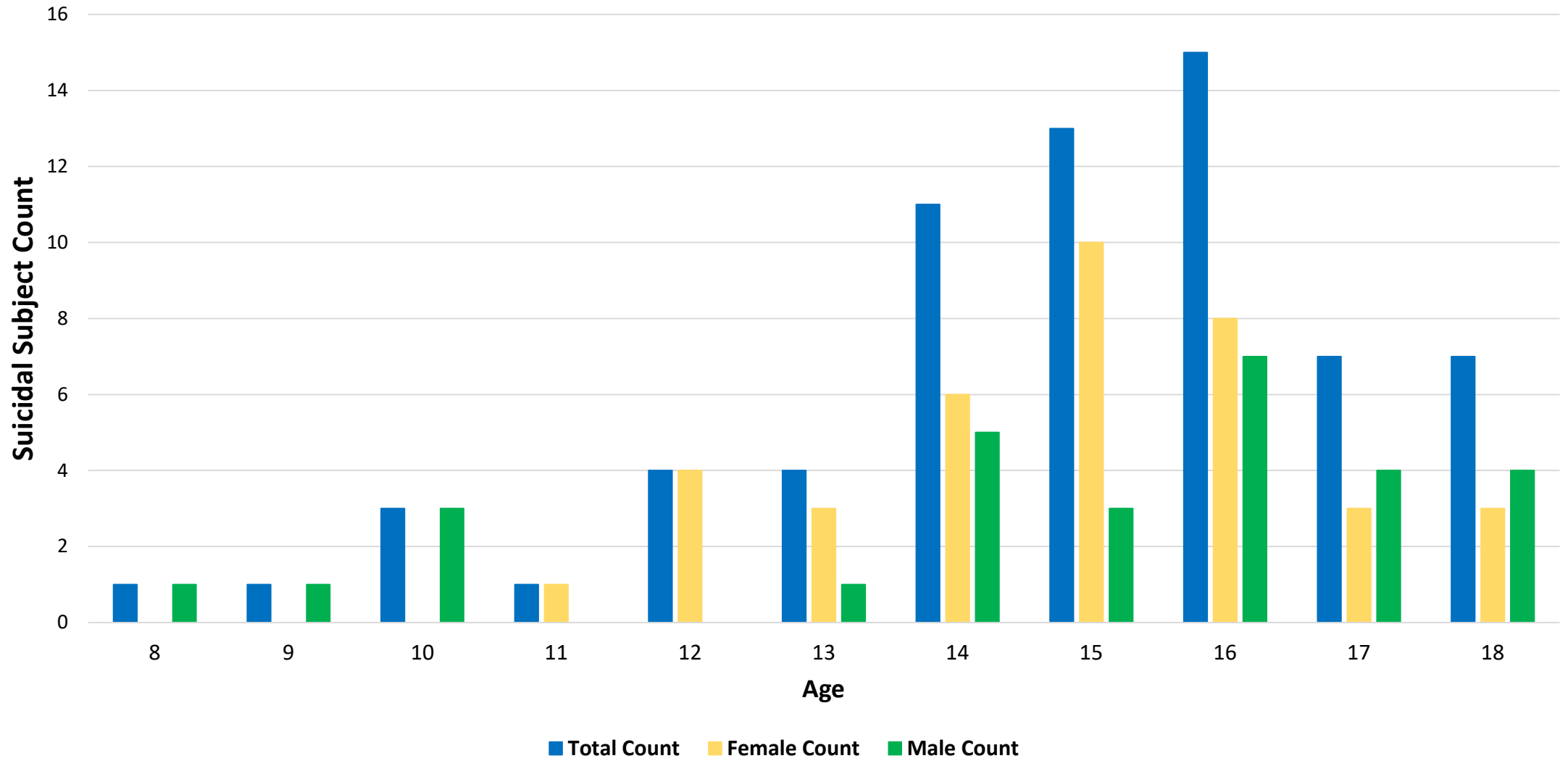
## Age of Individuals Served in 2018 by CRT N = 1,111



**Age Range (All Unique Individuals N=1,111) 2018**

<b>5 – 9 years</b>	<b>8</b>	<b>&lt;1%</b>
<b>10 – 14 years</b>	<b>129</b>	<b>12%</b>
<b>15 – 19 years</b>	<b>273</b>	<b>25%</b>
20 – 24 years	97	9%
25 – 34 years	157	14%
35 – 44 years	154	14%
45 – 54 years	129	12%
55 – 59 years	47	4%
60 – 64 years	39	4%
65 – 74 years	50	<5%
75 – 84 years	22	<2%
85 years +	3	0%
Unknown	3	0%
<b>Total</b>	<b>1,111</b>	<b>100%</b>

## 2018 CRT Youth Suicidal Subject Response

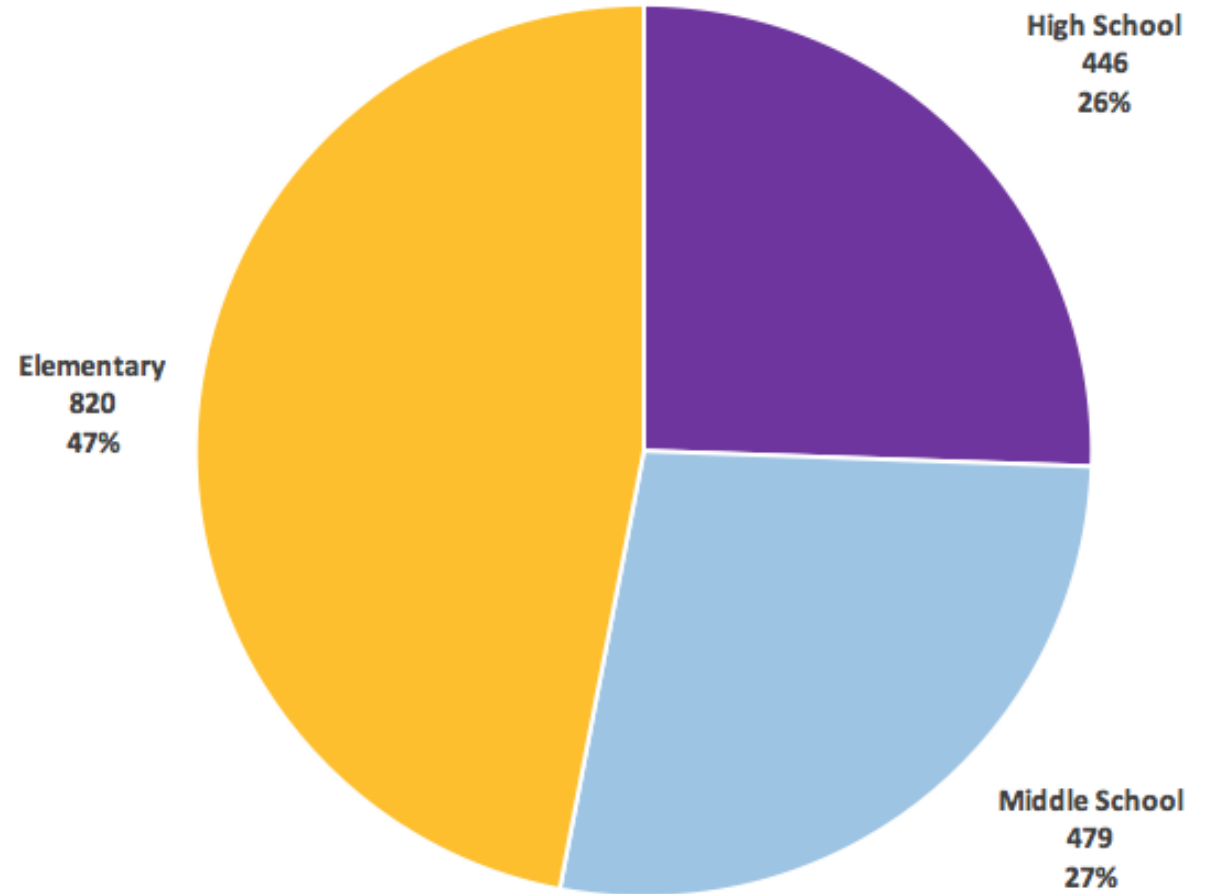




# Douglas County School District – Suicide Assessment Data

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By level - neighborhood, alternative and  
charter schools combined

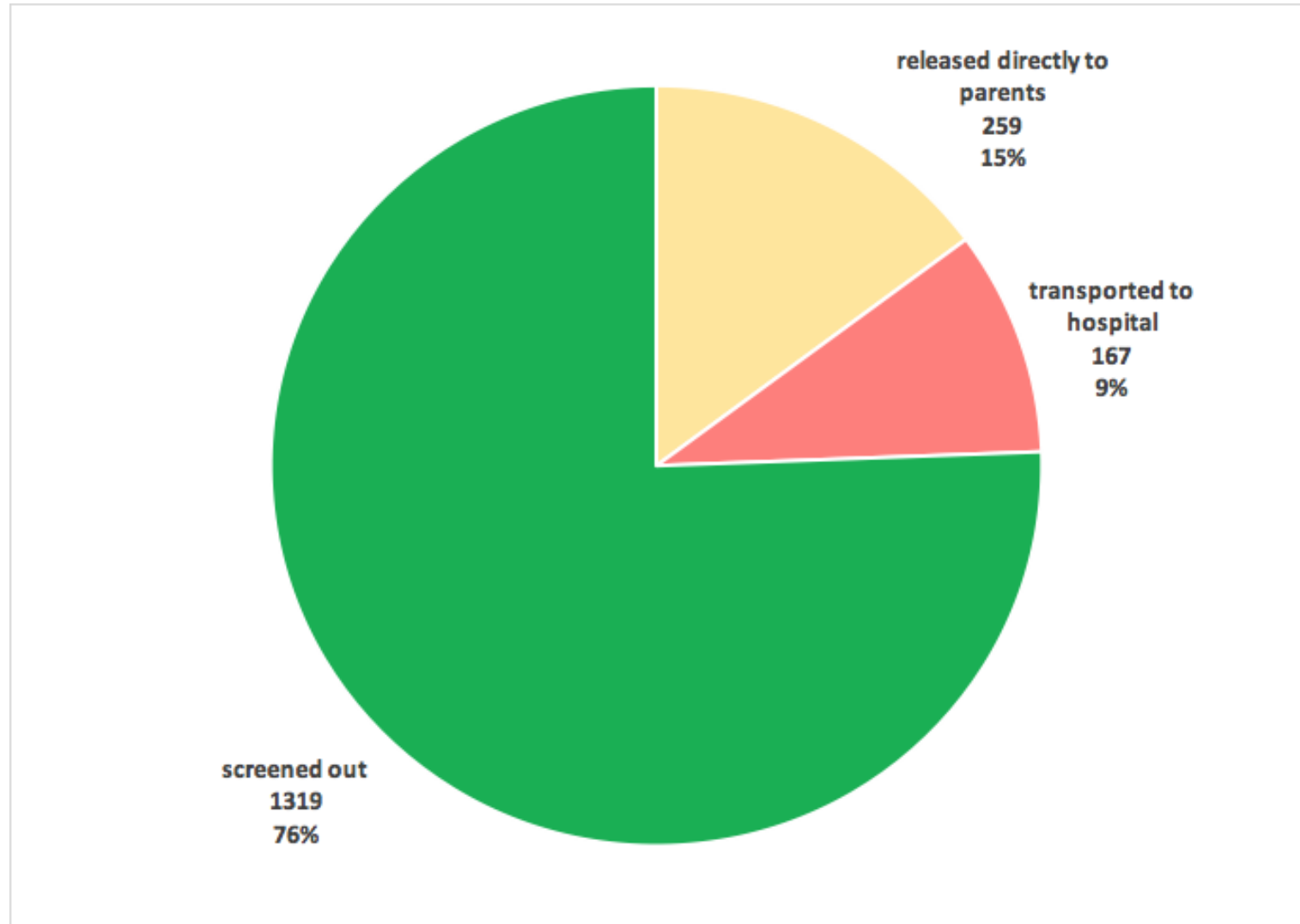


Source: Douglas County School District, July 1, 2018 – June 30, 2019.

# Douglas County School District – Suicide Assessment Data

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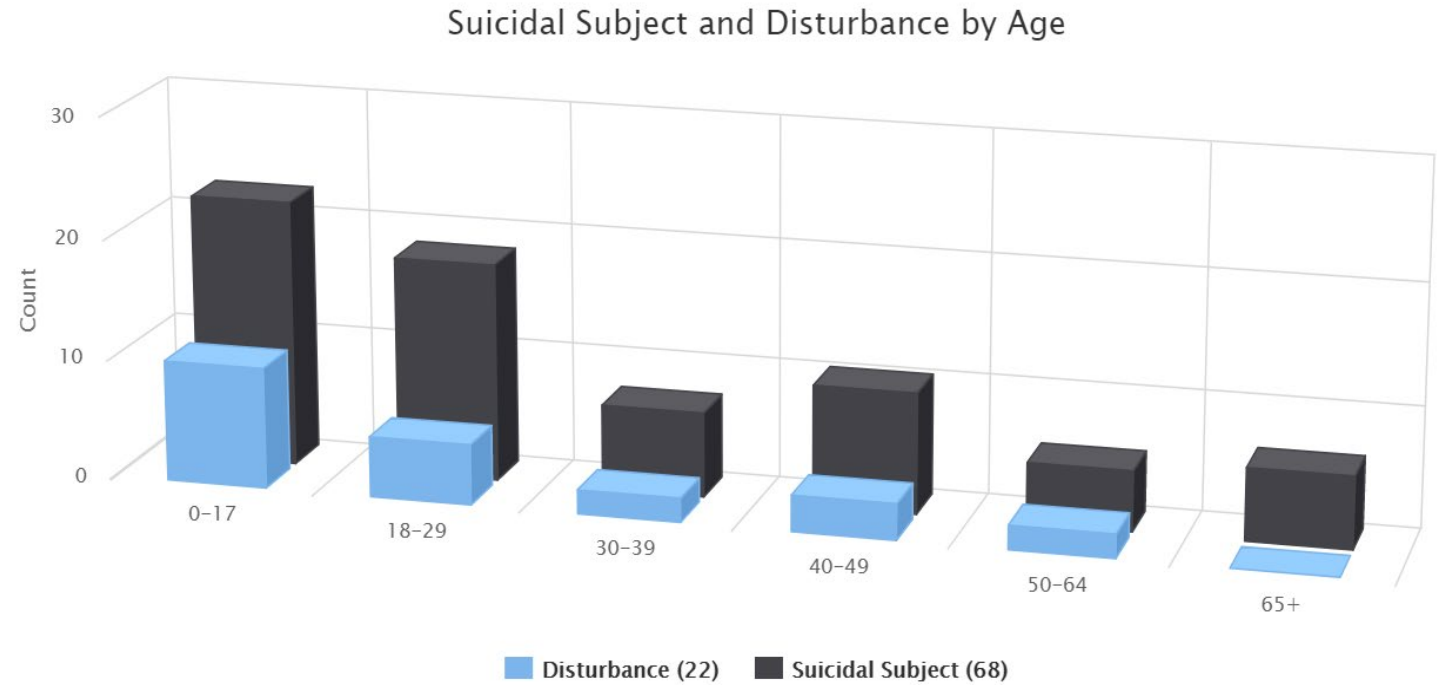
## Outcome



Source: Douglas County School District, July 1, 2018 – June 30, 2019.

# 2019 YTD CRT Statistics

Suicidal Subject and  
Disturbance 911 calls



# The Need



In 2018, over 37% of CRT clients were children and youth



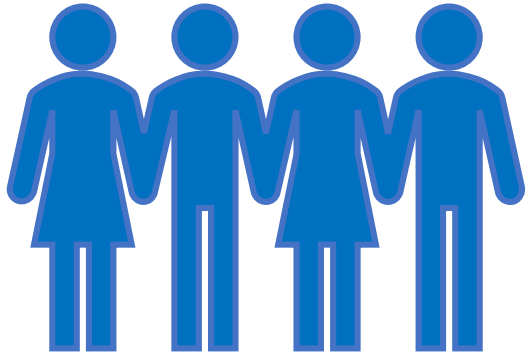
In 2019, CRT continues to respond to a significant number of calls involving youth



There were 192 youth, or 27%, out of 711 individuals contacted by CRT in 2019 (YTD).



Children and youth 0-17 continue to be the single largest age group encountered by the CRTs (January 1 – July 12, 2019).



# The Youth CRT Program

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- A key feature of the Youth CRT is to connect what is happening at school with what is happening at home and in the community.
- The program is designed to improve communication between law enforcement including School Resource Officers (SROs), schools, the CRT teams, families and community providers.
- A network of prevention and early intervention services will be available for youth and families served by the Youth CRT. These resources are being lined up by Human Services through an agreement with the Tennyson Center, but do not require formal system involvement.
- Intensive in-home service providers will respond to the home and offer services, within 12-24 hours following the encounter with the Youth CRT.



# The Youth CRT Program

- The Youth CRT is a joint venture of the County, schools, law enforcement, mental health professionals, Fire/EMS, Human Services and community treatment and resource providers.
- The Youth CRT will serve school aged children in Douglas County.
- The Youth CRT will initially work with schools located in unincorporated Douglas County.
- Anticipated launch date as close as possible to the start of the 2019/2020 school year.
- Staffed by a DCSO officer, an experienced mental health clinician, a case manager with juvenile experience and Fire/EMS if needed.
- The Youth CRT is designed to complement the efforts of schools in Douglas County to comprehensively address mental health and suicide prevention.



# The Youth CRT Program

- The Board of Douglas County Commissioners has allocated ongoing funds for the Youth CRT program to cover a mental health clinician, case manager, law enforcement officer, and Fire/EMS and law enforcement operating expenses.
- Annual financing for the Youth CRT:

**\$331,250.00**



# Youth CRT Outcomes



Avoid taking youth to detention or emergency departments during a mental health emergency when not needed.



Directly connect youth and families to appropriate treatment and resources to keep them and the community safe.



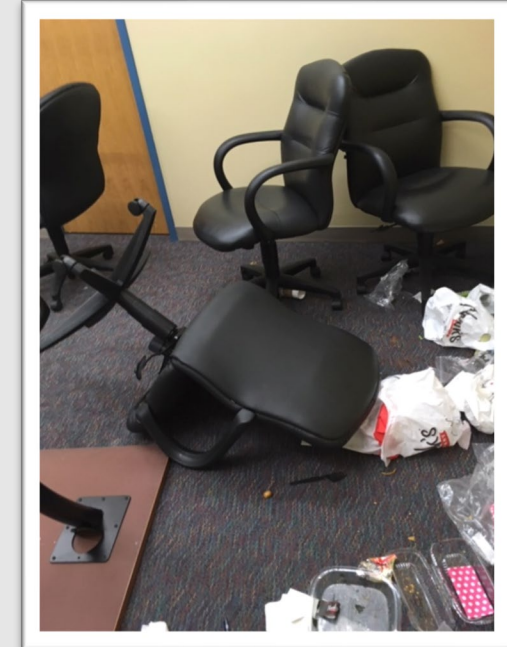
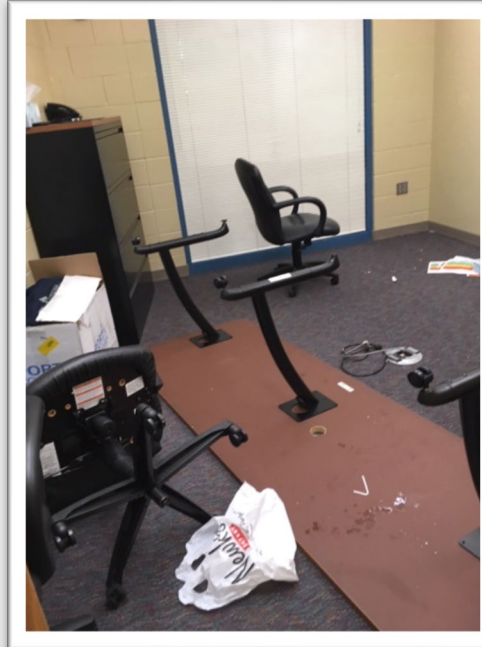
Address risk factors that may increase the likelihood of a youth becoming system involved in juvenile justice and/or youth services through the Department of Human Services.



# William\*, 7 years old, elementary school

William is a known client of CRT with seven encounters.

William exploded at school and trashed a conference room in the school's office. Staff exited the room and called 911. The DCSO CRT responded and was able to de-escalate William based on their previous experience working with him. William and his family have worked with CRT, Kaiser and DHS to get Applied Behavior Analysis (ABA) therapy in the home 32 hours a week. William has been doing much better with only one recent escalation that required a 911 call.



\*The name has been changed to protect the privacy of the child and family

# Sarah\*, 13 years old, middle school

When the CRT first met Sarah, in October 2018, she had only attended three days of school. Every day was a fight for her mom to get her to school. CRT walked Sarah's parents through the process for starting attendance review through her school, and worked with the SRO and the school on a plan for Sarah *if* she made it to school.

On two occasions, CRT personally delivered Sarah to school when she did not want to go. CRT case managers worked with the family to get therapy and at last check she was attending regularly and back on track.



\*The name has been changed to protect the privacy of the child and family

# Presenters



Corporal Brian Briggs,  
Douglas County Sheriff's  
Office; CRT Officer



Nancy Ingalls,  
Personalized Learning  
Officer, DCSD; Youth CRT  
Program Advisor



Dr. James Baroffio,  
Licensed Clinical  
Psychologist and provider  
of CRT clinical staff



Barbara Drake, Douglas  
County Deputy County  
Manager; DCMHI Member