



DRINKING WATER WARNING

[Castle Pines North Metropolitan District, PWSID CO118006]

BOIL YOUR WATER BEFORE USING

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Our drinking water system lost pressure. The loss of pressure in the distribution system may allow disease-causing organisms to enter the water system.

What does this mean? What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one (1) minute, and let it cool before using, or **USE BOTTLED WATER.** DO NOT BOIL for an extensive period of time. **MORE IS NOT BETTER.** Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.
- While no contamination has been detected, the loss of pressure in the distribution system may have allowed disease-causing organisms to enter the water system. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.
- People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers.

What happened? What is being done?

During the ongoing Monarch Waterline Rehabilitation Project, a waterline ruptured while connecting the new line to our existing system. This incident has resulted in many residents waking up to find their water service interrupted. Repairs are well underway, and service is anticipated to be restored around noon on 5/15/2024. System flushing is already underway, and bacteriological samples will be taken today, and we will lift the notice as soon as we get acceptable test results.

We anticipate resolving the problem within 24-48 hours (pending passing bacteriological samples). For more information, please contact **Nathan Travis** at **303-8274824** or (7404 Castle Pines Parkway, Castle Pines CO 80108

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1(800) 426-4791.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by **Castle Pines North Metro District**
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