

Immediate Release: May 16, 2024

Castle Pines North Metropolitan District Lifts Boil Water Advisory

Castle Pines, CO – May 16, 2024 – The Castle Pines North Metropolitan District (CPNMD) is pleased to announce that the Boil Water Advisory issued on May 15, 2024, has been officially lifted. After comprehensive testing and thorough inspection of our water system, the Colorado Department of Public Health and Environment (CDPHE) has confirmed that our water is safe for consumption and all other uses.

The advisory was enacted following the detection of a potential contamination risk due to a main water line break. Since then, our dedicated team has worked around the clock to resolve the issue, repair the line, and ensure that all water quality standards are met.

Next Steps For Residents District

- Run all cold water faucet taps for at least 5 minutes.
 - Begin with the lowest faucet in your home and open faucets one at a time, moving from the lowest floor of your home to the highest.
 - After five minutes, turn off your faucets in reverse order, from highest to lowest.
- Hot Water Faucets: To clear hot-water pipes and water heater of untreated water, flush the hot water line for a minimum of 15 minutes for a typical household 40-gallon hot-water tank, 30 minutes for an 80-gallon hot water tank or larger. Hot water is then safe to use for washing hands, and for handwashing of dishes, pots and pans, etc.
- Dishwasher: After flushing the hot water pipes and water heater, run your dishwasher on empty one time.
- Ice machines: Dispose of any ice from before or during the boil order and flush the water feed lines by running the ice maker for 24 hours and disposing of this batch as well. Wipe down the ice bin with a disinfectant.
- Water dispensers on fridges: Water dispensers from refrigerators should be flushed through at least one quart of water. If unsure of your dispenser's capacity, refer to manufacturer specifications.
- Humidifiers: Discard any water used in humidifiers, Continuous Positive Airway Pressure (CPAP), oral, medical, or health care devices, and rinse the device with clean water.
- Water filters: Replace all water filters.

Food Service Establishments

When a food service establishment is notified that the boil water advisory has been lifted and the drinking water supply is safe, the following actions need to be taken.

- Flush pipes throughout the facility by running each faucet with cold water for 5 minutes.
- Flush, clean, and sanitize appliances that use tap water (such as beverage dispensers, spray misters, coffee and tea urns, ice machines, glass washers, dishwashers) according to the manufacturer's instructions.
- Run water softeners through a regeneration cycle.
- Flush hot water tanks.
- Run drinking fountains continuously for 5 minutes to flush the system.
- Replace and sanitize water filter cartridges according to the manufacturer's instructions.
- Take proper steps to flush ice machines by following the manufacturer's instructions, including:
 - Throw out any remaining ice.
 - Flush the water line to the machine inlet.
 - Close the valve on the water line behind the machine.
 - Disconnect the water line from the machine inlet.
 - Open the valve and run 5 gallons of water through the valve.
 - Dispose of the water.
 - Close the valve.

CPNMD would like to extend our gratitude to the community for their patience and cooperation during this time. We also commend our staff and the CDPHE for their swift response and diligent efforts to restore the safety and reliability of our water supply.

For additional information, please contact our customer service line at **303-688-8550**.

About Castle Pines North Metropolitan District:

The Castle Pines North Metropolitan District is committed to providing high-quality water and wastewater services to our community. We strive to ensure the health and safety of our residents through diligent management and maintenance of our water infrastructure.